



**ELDER & DISABILITY JUSTICE COORDINATING COUNCIL (EDJCC)
OCTOBER 17, 2023**

(AUTOMATED ZOOM CAPTIONING TRANSCRIPT)

GOOD AFTERNOON, EVERYONE THIS IS THE CALIFORNIA ELDER AND DISABILITY JUSTICE

0:15

COORDINATING COUNCIL STAKEHOLDER MEETING. WE'RE GOING TO WAIT FOR EVERYONE TO

0:23

JOIN AND IF WE HAVE THE ASL INTERPRETERS IF YOU COULD RAISE YOUR HAND I CAN MOVE

0:29

YOU OVER TO THE PANELIST SIDE OH IT LOOKS LIKE YOU'RE HERE LET ME

0:35

FIND YOU THERE YOU ARE I'M GOING TO SPOTLIGHT

0:41

YOU HI THERE NICE TO SEE

0:48

YOU OKAY GREAT LET ME LOWER YOUR HAND AND I'M GOING TO MAKE

0:56

THE INTERPRETERS

1:04

ALL RIGHT LOOKS LIKE WE HAVE EVERYBODY IN THE WEBINAR GOOD AFTERNOON AGAIN THANK

1:12

YOU FOR JOINING US THIS IS THE CALIFORNIA ELDER AND

1:20

DISABILITY JUSTICE COORDINATING COUNCIL MEETING OR EDJCC MY NAME IS CARROLL

1:26

DEANDREIS AND I'M THE STAKEHOLDER AND PUBLIC ENGAGEMENT MANAGER HERE AT THE

1:32

CALIFORNIA DEPARTMENT AGING FOR THE MASTER PLAN FOR AGING TEAM THANK YOU FOR

1:37

BEING WITH US TODAY IS OCTOBER 17TH AND THIS IS EDJCC'S FINAL COMMITTEE MEETING

1:44

OF 2023 WHERE HAS THE YEAR GONE? I AM GOING GO AHEAD AND GO OVER SOME LOGISTICS SO

1:51

IF WE CAN GO TO THE NEXT SLIDE GREAT AS YOU CAN SEE, WE HAVE AMERICAN

1:59

SIGN LANGUAGE IS AVAILABLE WE ALSO HAVE CLOSED CAPTIONING AVAILABLE VIA THE

2:04

ZOOM FUNCTIONS THE MEETING SLIDES, VIDEO RECORDING, AND TRANSCRIPTS AND

2:12

ANY MEETING MATERIALS WILL BE POSTED TO THE EDJCC WEB PAGE ONCE WE ARE

2:19

FINISHED WITH THIS AND LET'S GO TO THE NEXT SLIDE EDJCC

2:28

MEMBERS, COMMITTEE MEMBERS, AND PANELISTS IF YOU HAVEN NOT DONE SO ALREADY, PLEASE

2:34

RENAME YOURSELF RIGHT NOW YOUR DISPLAY IS EDJCC PANELIST SO IF YOU

2:40

COULD HOVER OVER THE TOP RIGHT HAND CORNER OF YOUR ZOOM PICTURE YOU SEE

2:46

THREE DOTS RIGHT CLICK AND HIT RENAME THEN WE KNOW WHO HAS JOINED US TODAY

2:52

THANK YOU SO MUCH WE WILL HAVE A PUBLIC COMMENT PERIOD LATER IN THE

3:00

AGENDA PUBLIC COMMENT IS LIMITED TO TWO MINUTES ALLOCATED FOR EACH

3:07

COMMENT ATTENDEES JOINING BY THE ZOOM FUNCTION CAN SELECT THEIR RAISED HAND

3:12

ICON AND WE WILL GO AHEAD AND MUTE UNMUTE YOU AND IF YOU'RE JOINING BY PHON

PLEASE PRESS STAR NINE ON THE DIAL

3:20

PAD TO RAISE YOUR HAND AND WE WILL UNMUTE YOU AND OF COURSE YOU CAN PROVIDE US

3:28

COMMENTS AT ANY TIME TO THE ENGAGE EMAIL BOX WHICH IS

3:33

ENGAGE@AGING.COM SO NOW I THINK WE CAN GO TO THE NEXT

3:40

SLIDE AND I'M GOING TO TURN IT OVER TO MY COLLEAGUE WHO IS THE ELDER JUSTICE

3:46

SPECIALIST HERE AT THE CALIFORNIA DEPARTMENT OF AGING RANJANA MAHARAJ

3:53

PLEASE GO AHEAD THANK YOU CARROL MY NAME IS RANJANA MAHARAJ AND LIKE CARROLL STATED I AM

3:58

THE ELDER JUSTICE SPECIALIST HERE AT THE CALIFORNIA DEPARTMENT OF AGING I WILL BE GOING OVER THE COUNCIL PURPOSE

4:04

EQUITY GUIDING PRINCIPLES AND TODAY'S AGENDA THE COUNCIL PURPOSE THE

4:10

GOAL OF THE ELDER AND DISABILITY JUSTICE COORDINATING COUNCIL IS TO INCREASE COORDINATION AND DEVELOP RECOMMENDATIONS

4:15

TO PREVENT AND ADDRESS THE ABUSE NEGLECT EXPLOITATION AND FRAUD PERPETRATED

4:21

AGAINST OLDER ADULTS AND ADULTS WITH DISABILITIES NEXT SLIDE PLEASE OUR EQUITY GUIDING PRINCIPLES

4:29

SERVE AS OUR NORTH STAR AND ON HOW WE ARE BUILDING A HEALTHY CALIFORNIA FOR ALL

4:34

WHERE EVERY INDIVIDUAL BELONGS TO A STRONG AND THRIVING COMMUNITY WHERE OLDER ADULTS AND ADULTS WITH DISABILITIES CAN LIVE WITH PURPOSE AND

4:41

DIGNITY AND WHERE THEY ARE SUPPORTED AND VALUED, I'M GOING TO GO AHEAD AND READ THE EQUITY GUIDING PRINCIPLES WE

4:47

RECOGNIZE THAT PAST CURRENT INTERVENTIONS AND SERVICES TO PREVENT MISTREATMENT HAVE HAD NEGATIVE

4:53

CONSEQUENCES FOR SOME VICTIMS FAMILIES AND COMMUNITIES AS A RESULT OF SYSTEMIC DISCRIMINATION AND BIAS IS TO COUNTER

5:01

THESE NEGATIVE IMPACTS AND TO ENSURE EQUITY AND INCLUSION MOVING FORWARD WE ARE

5:06

COMMITTED TO LETTING THE FOLLOWING PRINCIPLES GUIDE ALL ASPECTS OF OUR WORK IN PLANNING COORDINATION AND PROGRAM

5:14

DEVELOPMENT NEXT SLIDE PLEASE WE RECOGNIZE THAT ALL ADULTS

5:21

DESERVE TO LIVE FREE FROM ABUSE NEGLECT AND EXPLOITATION WE ACKNOWLEDGE THAT THE EXISTENT OF EXISTENCE OF SYSTEMIC RACISM

5:28

DISCRIMINATION AND NEGATIVE IMPACTS IN ORDER TO COMBAT THESE IMPACTS WE MUST CENTER EQUITY AT ALL

5:35

STAGES OF OUR COUNCIL'S WORK CENTERING AROUND EQUITY DOES NOT JUST MEAN CREATING EQUITABLE SOLUTIONS FOR OLDER

5:41

ADULTS AND ADULTS WITH LIVING WITH DISABILITIES BUT ALSO RECOGNIZING THAT IMPLICIT BIAS EXISTS WITHIN ALL OF US

5:47

AND WE ARE COMMITTED AS A GROUP TO ACKNOWLEDGE AND EXPLORE BIASES WHILE DOING THE WORK OF THIS COUNCIL WE

5:55

ACKNOWLEDGE THAT WHILE OLDER ADULTS AND ADULTS LIVING WITH DISABILITIES HAVE MANY OVERLAPPING INTERESTS THEY ARE

6:01

DISTINCT COMMUNITIES AND ANY POLICIES THAT ARE OBSERVED OR RECOMMENDED BY THIS COUNCIL SHOULD EXAMINE IMPACTS TO

6:07

EACH COMMUNITY LASTLY, WE RECOGNIZE THE IMPORTANCE OF HEARING DIRECTLY FROM

6:12

OLDER ADULTS AND ADULTS LIVING WITH DISABILITIES THEIR LIVED EXPERIENCES SHOULD ALWAYS BE THE CENTER AS WE MOVE

6:18

FORWARD WITH THE WORK OF THIS COUNCIL NEXT SLIDE

6:23

PLEASE WE DO HAVE A PACKED AGENDA AND WE WILL BE STARTING WITH OPENING REMARKS BY

6:28

OUR CDA DIRECTOR AND THEN WE WILL GO OVER THE BUILDING CALIFORNIA'S NO WRONG DOOR SYSTEM AND

6:35

UPDATES ON CALIFORNIA 20130 AS WELL AS ADRC EXPANSION THEN WE'LL DELVE INTO OUR

6:41

ELDER AND DISABILITY JUSTICE COORDINATING COUNCIL WORKG GROUP UPDATES
WHICH IS LED BY OUR VIVIANNE MBAKU

6:50

JIM TREGGIARI, AKILES CERON, AND BERTHA HAYDEN THEN WE WILL GO AHEAD
AND HAVE AN

6:56

OVERVIEW OF THE OFFICE OF THE LONG-TERM CARE PATIENT REPRESENTATIVE BY
SUSAN RODRIGUES WE WILL HAVE A SHORT 10-MINUTE

7:03

BREAK AFTER THE BREAK WE WILL HAVE LEIGH BILLS FROM THE CALIFORNIA
DEPARTMENT OF EMERGENCY SERVICES VICTIMS SERVICES BRANCH

7:09

PROVID SOME UPDATES FOR THE PROGRAMS THAT THEY HAVE FOLLOWED BY
REGINA WRIGHT

7:17

FROM THE CALIFORNIA DEPARTMENT OF AGING THE STATE PUBLIC GUARDIAN
LIAISON FOLLOWED BY PUBLIC COMMENTS AND

7:23

THEN CLOSING NEXT STEPS AT THIS TIME IT'S MY PLEASURE TO INTRODUCE OUR
CDA DIRECTOR SUSAN DEMAROIS

7:30

WHO IS ALSO THE STATE CHAIR FOR THE ELDER AND DISABILITY JUSTICE
COORDINATING COUNCIL ALONG WITH ERIC

7:36

DOWDY FROM THE ALZHEIMER'S ASSOCIATION WHO IS THE CO-CHAIR GREAT
THANK YOU SO MUCH RANJANA

7:43

AND WELCOME EVERYBODY GOOD AFTERNOON IT'S GREAT TO SEE YOUR FACES
GATHERED ON

7:49

THE SCREEN AND THERE'S SO MUCH WORK BEHIND EVERY FACE THAT I SEE THIS IS
ONE

7:55

OF OUR HARDEST WORKING STAKEHOLDER GROUPS WITH THE WORK GROUP IN
BETWEEN MEETINGS SO I'M REALLY

8:02

EXCITED TO HEAR THE REPORTS OUT TODAY AND TO HEAR FROM MEMBERS WHO
8:07

GATHERED I WANTED TO START WITH JUST THERE'S NOT ENOUGH THERE'S NOT
ENOUGH

8:13

GOOD NEWS IN THE WORLD TODAY OR RECENTLY BUT A BIT OF GOOD NEWS I
WANTED

8:19

TO RECOGNIZE THE CALIFORNIA ELDER JUSTICE COALITION'S

8:24

\$328,000 GRANT AWARD FOR FROM THE NATIONAL CENTER FOR STATE TRIBAL ELDER

8:30

JUSTICE COALITION SO CONGRATULATIONS TO THE LEADERS IN OUR STATE WHO WORKED SO

8:35

HARD TO PUT THAT COMPETITIVE GRANT APPLICATION TOGETHER AND THAT'S A TIDY S OF MONEY TO SUPPORT THE OUTSTANDING

8:43

WORK THAT YOU'RE DOING SO CONGRATULATIONS I ALSO WANTED TO EXTEND A SPECIAL THANKS TO OUR COLLEAGUES AT

8:50

THE DEPARTMENT OF SOCIAL SERVICES AND TO OUR STATE LONG-TERM CARE OMBUDSMAN BLANCA CASTRO WE ARE ALL WORKING

9:00

IN COLLABORATION WITH ONE ANOTHER AND INDEPENDENTLY TO PROVIDE COMMENTS TO THE

9:06

ADMINISTRATION FOR COMMUNITY LIVING FOR THE FIRST TIME EVER THEY HAVE OPENED UP

9:11

FOR PUBLIC COMMENT THE APS REGULATIONS AT THE FEDERAL LEVEL THERE

9:18

HAS NEVER BEEN A PUBLIC COMMENT PERIOD BEFORE SO WE'RE WORKING TOGETHER TO SUBMIT COMMENTS SO THAT CALIFORNIA

9:25

AND THE WORK OF THIS COUNCIL CAN BE REPRESENTED AS WELL AS THE WORK

9:38

OF SUSAN HAS FROZEN FOR US AT THE

9:45

MOMENT LET'S SEE IF WE CAN GET SUSAN

9:52

BACK OH MY GOODNESS WHILE SUSAN IS WAITING TO COME BACK, I'LL JUST FINISH I

9:58

THINK KURT THOUGHT WAS THAT'S WHAT HAPPENS WHEN YOU WORKED SO CLOSELY TOGETHER IS THAT WITH THE

10:06

PROPOSED REGULATIONS FOR EVER THAT THE PURPOSE IS FOR ADULT PROTECTIVE

10:12

SERVICES TO BE UNIFORM ACROSS THE COUNTRY AND WE'RE EXCITED SO AS

10:18

EVERYONE KNOWS DEPARTMENT OF AGING AND THE OMBUDSMAN HAVE ARE ABLE TO

10:24

SUBMIT COMMENTS AND SO THE LONG-TERM CARE ON BUDSMAN WILL BE SUBMITTING COMMENTS INDEPENDENTLY FROM THE

10:29

DEPARTMENT OF AGING WHILE WE'RE HOUSED WITH THE CALIFORNIA DEPARTMENT OF AGING, THEY ARE A STATE AGENCY AND SO THEY

10:36

WILL BE SUBMITTING THEIR OWN COMMENTS AND WE WILL BE FOCUSED ON OUR SEPARATE COMMENTS AND THAT THAT IS YET TO COME BUT VERY EXCITED AND

10:41

LOOK THEY

10:47

LOOK VERY GOOD IS SUSAN BACK

10:53

YET DON'T SEE HER RIGHT NOW BUT DO YOU

11:01

WANT TO GO AHEAD AND LET ME BRING YOU ON THANK YOU NO WORRIES WELL WE'RE

11:09

WAITING FOR SUSAN TO COME BACK LET'S GO AHEAD AND START WITH THE ELDER AND DISABILITY JUSTICE COORDINATING

11:14

COUNCIL WORKGROUP UPDATES I'D LIKE TO INTRODUCE EVERYONE TO VIVIANNE MBAKU

11:20

OUR EQUITY DIRECTOR JUSTICE AND AGING I'M SORRY THE EQUITY DIRECTOR FOR JUSTICE AND AGING WHO SERVES AS THE

11:26

LEGAL SERVICES CHAIR, WE HAVE JIM TREGGIARI THE APS ADMINISTRATOR FOR DEPARTMENT OF

11:32

SOCIAL SERVICES WHO IS OUR APS CHAIR, AKIILES CERRON, THE APS DIRECTOR FOR THE CITY

11:38

AND COUNTY OF SAN FRANCISCO HAN SERVICES AGENCY WHO IS THE CO-CHAIR FOR APS AND BERTHA HAYDEN DIRECTING ATTORNEY

11:45

FROM BET TZEDEK WHO IS A CONSERVATORSHIP CHAIR. VIVIANNE IF YOU'D LIKE TO START THE

11:55

UPDATES, YES, I'M NOT SURE IF I CAN'T SEE MYSELF SO I'M NOT SURE IF I'M HIGHLIGHTED OR

12:01

NOT HERE WAIT WE CAN SEE NOW GO AHEAD YOU CAN

12:09

PLEASE IF YOU CAN PLEASE GO TO THE SLIDE FOR THE UPDATES NEXT SLIDE

PLEASE

12:14

THANK YOU AWESOME THANK YOU RANJANA SO I AM VIVIANNE MBAKU AND I AM THE CHAIR

12:22

FOR THE LEGAL SERVICES SUBCOMMITTEE AND I HAVE A FEW UPDATES SO OUR LEGAL SERVICES SUBCOMMITTEE HAS BEEN REALLY

12:28

BUSY AT WORK ONE OF THE THINGS THAT WE'VE DONE OVER THE PAST FEW MONTHS SINCE OUR LAST COUNCIL MEETING IS THAT

12:35

WE DID MEET WITH A GROUP OF DIRECTORS AND ADMINISTRATORS OF MEDICAL LEGAL

12:42

PARTNERSHIPS AND MDTs THROUGHOUT CALIFORNIA TO DISCUSS HOW LEGAL SERVICES ATTORNEYS AND LEGAL SERVICES

12:48

ORGANIZATIONS COULD BE BETTER INTEGRATED INTO MDT WORK AND THAT WAS A REALLY BENEFICIAL MEETING TO UNDERSTAND

12:56

JUST THE VARIETY OF WAYS THAT DTS ARE BEING ADMINISTERED THROUGHOUT THE STATE

13:03

AND HOW LEGAL SERVICES CAN REALLY GET INVOLVED IN THAT WORK SO THOSE ARE GOING TO BE ONGOING DISCUSSIONS AND THEN

13:11

THE BIG UPDATE THAT WE HAVE IS THAT THE CHAIRS OF THE THREE WORK GROUPS

13:17

LEGAL SERVICES APS AND CONSERVATORSHIP ARE MEETING MONTHLY TO

13:23

MAKE SURE THAT OUR WORK IS COORDINATED AND THROUGH THOSE MEETINGS WE AS THE

13:29

LEGAL SERVICES GROUP CAME UP WITH SOME SPECIFIC GOALS THAT WE HAVE FOR OUR

13:34

WORK FOR THE NEXT YEAR SO OUR GOALS ARE REALLY FOCUSED ON FUNDING WE ALL AGREED

13:42

THAT THE WORK THAT LEGAL SERVICES ATTORNEYS DO THROUGHOUT THE STATE IS REALLY GREAT WORK BUT A LOT OF IT IS

13:50

RESTRICTED BY THE TYPES OF FUNDING THAT PEOPLE HAVE ACCESS TO ACCESS TO FUNDING

13:55

YOU KNOW WHAT THE FUNDING IS FOR LIKE SPECIFIC AREAS OF LAW SO WE'RE REALLY LOOKING AT WAYS TO GET MORE FUNDING

14:04

TO LEGAL SERVICES ATTORNEYS SO CREATING NEW SOURCES AND FINDING NEW SOURCES OF FUNDING SO THAT THEY CAN BETTER SER

14:10

OLDER ADULTS AND PEOPLE LIVING WITH DISABILITIES AND THEN ALSO MAKING SURE THAT PEOPLE ARE AWARE OF EXISTING

14:16

FUNDING SOURCES AND WE DID HAVE A REPRESENTATIVE FROM THE CALIFORNIA STATE BAR TALKED TO US ABOUT IOLTA FUNDING AND

14:23

THAT'S FUNDING THAT'S FROM THE INTEREST ON LAWYER TRUST ACCOUNT

14:29

AND HOW THEY ACTUALLY DON'T SEE A LOT OF ORGANIZATIONS THAT SERVE OLDER ADULTS APPLYING FOR THAT FUNDING SO WE'RE

14:35

LOOKING AT WAYS TO MAKE SURE THAT PEOPLE ARE AWARE THAT IOTA FUNDING IS AVAILABLE FOR THEM AND THEN ALSO ENHANCING THE

14:42

LEGAL SERVICES WORKFORCE LEGAL SERVICES WORKFORCE OFTEN HAS REALLY HIGH TURNOVER LEGAL SERVICES

14:49

ATTORNEYS TEND TO MAKE LESS MONEY THAN PRIVATE ATTORNEYS AND THEN WE ALSO

14:56

BELIEVE THERE MAY BE SOME DATA THAT SHOWS THAT LEGAL SERVICES ATTORNEYS FROM ORGANIZATIONS SERVING OLDER ADULTS AND

15:02

PEOPLE WITH DISABILITIES MAY HAVE LOWER SALARIES AS WELL AND COMBINING THAT WITH THE IN YOU KNOW THE VERY LARGE STUDENT

15:11

DEBT BURDEN THAT ANYONE WHO HAS BEEN TO LAW SCHOOL HAS WE ARE LOOKING AT WAYS TO

15:17

SUPPORT THE WORKFORCE SUPPORT STUDENT LOAN DEBT FORGIVENESS OR POTENTIALLY

15:23

PROGRAMS THAT REALLY HELP PEOPLE EXIT LAW SCHOOL WITH LESS

15:29

LOAN DEBT SO THAT THEY CAN SERVE THESE COMMUNITIES AND REALLY JUST
LOOKING AT ALL THE OPTIONS THAT WE HAVE

15:35

AVAILABLE AND IN ADDITION TO THAT WE ARE LOOKING AT WAYS THAT WE CAN
SUPPORT

15:41

LEGAL SERVICES ORGANIZATIONS PROVIDING THE TYPE OF LEGAL SERVICES THAT
CLIENTS

15:46

NEED IN PARTICULAR LOOKING AT WILLS TRUSTS AND OTHER TYPES OF PROBATE
DOCENTS WE KNOW

15:54

THAT A LOT OF OLDER ADULTS ARE SEEKING THESE TYPES OF LEGAL SERVICES BUT
THERE'S A LIMITED AMOUNT OF LAWYERS WHO

16:00

ARE ABLE TO DO THAT TYPE OF WORK AND THERE'S A LIMITED AMOUNT OF LEGAL
SERVICES ORGANIZATIONS THAT DO THAT TYPE

16:05

OF WORK SO WE ARE CURRENTLY INVESTIGATING WHY THAT IS HOW WE CAN
SUPPORT LEGAL SERVICES ORGANIZATIONS WHO

16:12

DO THAT WORK HOW WE CAN INCREASE THE FUNDING SO THAT THEY CAN DO
MORE OF THAT

16:17

WORK AND REALLY FOCUSING ON HOW DO WE PROVIDE FUNDING SO PEOPLE CAN-
DO FULL-SERVICE WORK NOT JUST INDIVIDUAL CLINICS

16:24

WHERE PEOPLE KIND OF GET YOU KNOW BASIC ADAS HOW DO WE ACTUALLY GET
FULL REPRESENTATION AND FUND FULL

16:30

REPRESENTATION FOR THOSE CLIENTS AND THAT IS MY UPDATE THANK

16:36

YOU THANK YOU VIVIEN FUNDING IS TRULY IMPORTANT

16:42

ASPECT OF THE WORK THAT WE'RE DOING SO THANK YOU SO MUCH FOR BRINGING
THAT INFORMATION AND PROVIDING THAT UPDATE I

16:49

WOULD LIKE TO NOW TURN IT OVER TO OUR CO-CHAIR FOR THE ADULT PROTECTIVE
SERVICES AKILES CERON SAN FRANCISCO

16:56

HUMAN SERVICES AGENCY JIM WILL BE JOINING OUR MEETING LATER HE IS IN THE
MEETING

17:03

AKILES HERE WE GO HI THANK YOU SO I'M THE DIRECTOR OF ADULT PROTECTIVE
17:09

SERVICES THE PROGRAM WITHIN THE AGENCY OF HAN SERVICES AGENCY I JUST
WANTED TO CLARIFY THAT AND THE WORK

17:18

GROUP MET TO DISCUSS A NUMBER OF ISSUES THAT APS HAS BEEN FACING IN
TERMS

17:27

OF WHAT SOME OF THE IMPROVEMENT AREAS THAT WE CAN TARGET SO THAT WE
CAN BECOME

17:34

MORE EFFECTIVE AS AN INTERVENTION MECHANISM AND ALSO AS A MECHANISM
THAT

17:40

CAN SUPPORT INDEPENDENCE AND MAXIMIZE DECISION MAKING ON THE PART OF
RAPS

17:48

CLIENTS WITH RESPECT TO THE PROPOSED FEDERAL REGULATIONS I KNOW THAT
THE

17:55

STATE CDSS JIM AND THE CALIFORNIA WELFARE DIRECTORS' ASSOCIATION HAVE
18:00

MET AND ENLISTED THE INPUT FROM COUNTIES 58 COUNTIES 58 APS PROGRAMS
SO

18:07

THAT THIS CAN BE SHARED AND SO WE'RE VERY EXCITED ABOUT THAT AND WE
RESPECT TO THE

18:15

LANDSCAPE ANALYSIS AND WHAT IS NEEDED IN THE FIELD OF

18:21

APS WE LOOKED AT SOME OF THE BASIC ASPECTS OF HOW REPORTS ARE MADE

18:29

REPORTS OF SUSPECTED ELDER INDEPENDENT ADULT ABUSE IN CALIFORNIA AND
WITH ALL

18:36

THE CROSS REPORTS ARE BEING MADE AS REQUIRED BY THE CALIFORNIA WELFARE

18:42

INSTITUTIONS CODE AND SOME OF THE FINDINGS THROUGH THIS EXERCISE THAT
WE

18:49

CAME ACROSS IS THAT NOT ENOUGH PRO REPORTING IS BEING DONE TO GET THE

18:55

APPROPRIATE STATE AGENCIES AND OTHER PARTNERS INVOLVED AS THEY SHOULD
AT

19:01

THE BEGINNING OF AN INQUIRY WHEN WE ARE TRYING TO DESIGN A WAY TO
INTERVENE

19:08

SO, THE WORK GROUP IS THINKING THROUGH SOME CONCEPTS LIKE A ONE DOOR
CROSS

19:15

REPORTING SYSTEM WHERE A REPORT CAN BE MADE TO ONE ENTITY WITHIN A

19:22

JURISDICTION AND THAT REPORT CAN BE NOT ONLY SCREENED FOR THE
IMMEDIACY OF THE

19:27

RESPONSE BUT CROSS REPORTED TO THE OTHER AGENCIES THAT NEED TO RECEIVE
THAT

19:34

CROSS REPORT AND TO DO THAT CONSISTENTLY FOR ALL TYPES OF ABUSE IN
ADDITION TO

19:40

SCREENING FOR ANY TYPE OF IMMEDIATE LOCAL SERVICES AVAILABLE TO HELP

19:45

INTERVENE AND AMELIORATE THE HARM TO OUR CLIENT AND WE ALSO

19:55

IDENTIFIED SOME AREAS WHERE THERE IS EXISTING LANGUAGE IN CODE THAT
ALLOWS

20:02

FOR COLLABORATIONS AND THAT APPEARS TO FACILITATE COLLABORATION
BETWEEN ADULT PROTECTIVE SERVICES (APS)

20:07

PROGRAMS AND LEGAL AID SERVICES FOR INSTANCE AN EXAMPLE IT IS WITH

20:13

RESTRAINING ORDERS FOR EXAMPLE AND HOW TO PURSUE SOME OF THESE MORE

20:19

EFFECTIVELY THROUGH COLLABORATIONS ALSO WITH RESPECT TO

20:25

OLDER ADULTS WITH DISABILITIES WHEN WE TALK ABOUT ABUSE AND

20:32

HARM WE'RE TALKING ABOUT THE PERSON AND THE ESTATE OR THE PROPERTY OF

20:38

THE PERSON WHETHER IT IS REAL OR PERSONAL PROPERTY AND HOW DO WE

20:44

INTERVENE A LOT OF THE CONCEPTS OR MODELS FOR INTERVENTION RELY ON A

20:50

MULTI-DISCIPLINARY TEAM SO WE THINK THAT THAT THROUGH THE ONE DOOR
REPORT ONE

20:57

DOOR CROSS REPORTING SYSTEM MORE MULTIDISCIPLINARY TEAM
COLLABORATION CAN HAPPEN WITH A FOCUS ON INTERVENTION AS

21:05

OTHER AGENCIES WOULD HAVE RECEIVED A REPORT AND MAYBE MORE
COLLABORATION CAN BRING MORE EXPEDITIOUS INTERVENTION

21:14

TO KEEP THE PERSON AND THEIR PROPERTY SAFE FROM HARM FROM ABUSE AND
THERE ARE

21:20

OTHER SECTIONS OF IN CALIFORNIA CODES THAT PERMIT THE

21:27

COLLABORATION BETWEEN APS LOCAL LAW ENFORCEMENT AND THE PUBLIC
GUARDIAN TO

21:33

DESIGN WAYS TO INTERVENE TIMELY FOR BOTH TO HELP AN INDIVIDUAL RECEIVE

21:42

THE MEDICAL ATTENTION THAT THEY NEED WHICH IN MANY INSTANCES CAN
IMPROVE THEIR DECISIONAL ABILITY WHICH IN TURN

21:50

IS CONSISTENT WITH SUPPORTIVE DECISION-MAKING CONCEPTS WHICH IS ONE OF
THE

21:57

THE AREAS THAT IS BEEN EXPLORED NOT ONLY FEDERALLY BUT HERE IN
CALIFORNIA AND

22:03

ALSO, INTERVENTIONS WHEN THE ESTATE THE PROPERTY OF THE OLDER ADULT

22:10

WITH A DISABILITY IS AT RISK OF BEING LOST HARMED AND HOW CAN WE

22:19

INTERVENE IN A MANNER THAT SAVES AND HELPS PROTECT THAT ON BEHALF OF
THE OLDER ADULT THE ADULT WITH A DISABILITY

22:26

AND TO GIVE THEM THE OPPORTUNITY TO BRING IN THE RESOURCES IN THEIR
PLACE

22:33

AS INDEPENDENT AS POSSIBLE THAT WILL IMPROVE THE FUNCTIONAL ABILITY AND
WILL

22:39

IMPROVE THEIR DECISIONAL ABILITY WHICH IS ALSO CONSISTENT WITH
SUPPORTIVE

22:45

DECISION MAKING VALUES THAT WERE WERE'RE SEEN AS DESIRABLE HERE IN
22:52

CALIFORNIA SO THAT IS MY UPDATE THANK YOU RENNA THANK YOU AES VERY
TRULY IMPORTANT

23:00

WORK AND BEING ABLE TO HAVE OUR APS WORKG GROUP WORK ON YOU KNOW
23:06

AVAILABILITY OF SERVICES AND TRANSFORMING THE WAY IT'S ACCESSIBLE TO
OLDER ADULTS AND ADULTS WITH

23:12

DISABILITIES AND LOOKING FORWARD TO THE WORK THAT'S MOVING FORWARD
WITH

23:18

THIS WORK GROUP AND LEGAL SERVICES SO THANK YOU AT THIS TIME I WOULD
LIKE TO ALSO INTRODUCE EVERYONE TO BERTHA HAYDEN

23:24

THE CONSERVATORSHIP CHAIR GO AHEAD BERA THANK YOU GOOD AFTERNOON
ALL MY NAME

23:29

IS BERTHA SANCHEZ HAYDEN I'M WITH BET TZEDEK LEGAL SERVICES AS THE
DIRECTING ATTORNEY AND I HAVE THE PLEASURE AND PRIVILEGE

23:35

TO BE THE CHAIR FOR THE CONSERVATORSHIP WORK GROUP AT THE
CONSERVATORSHIP WORK GROUP WE'VE BEEN FOCUSING ON SEVEN KEY AREAS
ONE IS AGAIN

23:44

EDUCATION EDUCATING THE PUBLIC PROFESSIONALS WHO WORK WITH OLDER
ADULTS AND ADULTS WITH DISABILITIES AND LEGISLATURE ABOUT PROBATE

23:50

CONSERVATORSHIP AND OTHER DECISION-MAKING TOOLS SUCH AS SUPPORTED
DECISION-MAKING ADVANCED HEALTHCARE

23:56

DIRECTIVES ESTATE PLANNING TOOLS WE ALSO WANT TO INCREASE THE VISIBILITY
OF THOSE DECISION-MAK TOOLS AND ESTATE

24:02

PLANNING TOOLS AND WE'VE BEEN WORKING TO IDENTIFY CURRENT DATA
SOURCES TO BE ABLE TO MAKE RECOMMENDATIONS ON HOW TO

24:07

STREAMLINE AND CENTRALIZE DATA COLLECTION FOR PROBATE
CONSERVATORSHIPS AS WELL AS IDENTIFY GAPS IN THE

24:13

CONSERVATORSHIP SYSTEM AND MAKE RECOMMENDATIONS TO LEGISLATORS FOR
IMPROVEMENTS OR AUGMENTATION OF SERVICES

24:18

FOR CONSERVATEES FURTHER WE ALSO HAVE BEEN WORKING TO IDENTIFY GAPS AND BEST PRACTICES OR RECOMMENDATIONS TO SERVICE

24:26

STREAMLINE REFERRALS BETWEEN ADULT PROTECTIVE SERVICES AND PUBLIC GUARDIAN PROGRAMS AS WELL AS PROVIDE

24:31

RECOMMENDATIONS TO THE LEGISLATURE TO CREATE CENTRALIZED OVERSIGHT AND PROVIDE FUNDING TO THE PUBLIC GUARDIAN PROGRAMS

24:38

SO, WITH THOSE CORE OBJECTIVES IN MIND OVER THE PAST MONTH WE HAVE BEEN A

24:43

FOCUSING ON CERTAIN ACTIVITIES WITH OUR DATA COLLECTION OUR THE SUBGROUP HAD WORKED DILIGENTLY TO IDENTIFY SOURCES

24:51

FOR DIFFERENT DATA ON CONSERVATORSHIPS HOW MANY PEOPLE ARE ON CONSERVATORSHIPS WHAT TYPES OF CONSERVATORSHIPS IN AG

24:56

GROUP BUT SUCH CENTRALIZED DATA SIMPLY DOES NOT EXIST AT THIS TIME SO THE

25:01

SUBGROUP DECIDED TO PIVOT TO KEEP OUR EYES OPEN FOR OTHER FOR OTHER

25:07

UNDERSTANDING THAT THE JUDICIAL COUNCIL HAS JUST RELEASED AN RFP TO CON TO CONDUCT CERTAIN DATA COLLECTION AND

25:14

PUT THAT PARTICULAR OBJECTIVE ON SITE BUT WE DO WANT TO ARTICULATE THE IMPORTANCE FOR CONTINUED LEADERSHIP

25:20

AROUND CENTRALIZED DATA THAT CAN BETTER HELP SHAPE AND INFORM PROGRAMMING ON THE ESTATE PLANNING ROUTE WE WERE THANKFUL

25:26

TO ONE OF OUR MEMBERS WHO I BELIEVE IS ON WHO CONNECTED US WITH THE PREPARE AND CLARITY PRO PROFESSIONALS AT OF

25:33

UCSF PARTICIPANTS OF THE CONSERVATIVE SHIP WORK GROUP AS WELL AS OTHER MEMBERS OF THE EJCC WERE ABLE TO LISTEN TO A

25:41

TRAINING ON THE PREPARE TOOL THE PREPARE TOOL IS AN INNOVATIVE AND ACCESSIBLE

25:47

DOCENT AVAILABLE IN DIFFERENT LANGUAGES TO HELP ENSURE AND EMPOWER OLDER ADULTS AND ADULTS WITH

25:52

DISABILITIES TO DO THEIR ADVANCED PLANNING HEARING ABOUT THE TOOLS AND HEARING IT FROM A CLINICAL PERSPECTIVE

25:58

WHAT WE HAVE TO DO TO GET THESE TOOLS IN THE HANDS OF OLDER ADULTS AND ADULTS WITH DISABILITIES AS WELL AS HEARING HOW

26:04

WE CAN MAKE SURE AS PROFESSIONALS TO FURTHER DISSEMINATE THEIR AVAILABILITY WAS HELPFUL AND SPEAKING ON A

26:11

PERSONAL LEVEL IT'S HELPED MYSELF AND A TRICKLE-DOWN EFFECT HAS BEEN THAT I'M CONNECTING MY OWN STAFF WITH THIS TOOL

26:17

AND SO, WE CAN KEEP THE DOMINO EFFECT OF SHARING THIS CRITICAL INFORMATION AND JUST SEEING WHAT RICH RI

26:24

RESOURCES ALREADY EXIST AND FURTHER ENRICHING OUR COMMUNITIES WITH THOSE RESOURCES ON OUR GOVERNANCE

26:31

SUBGROUP WE'VE BEEN WORKING THE TEAM HAS BEEN WORKING TO IDENTIFY HOW TO FURTHER ESTABLISH A STATE OFFICE FOR

26:38

PUBLIC GUARDIAN AND I THINK BY HIGHLIGHTING THE IMPORTANCE OF SOME OF THE GAPS THAT WE'RE SEEING AND HOW IT

26:43

COULD HAVING A STATE OFFICE ON PUBLIC GUARDIAN WOULD SERVE TO ALLEVIATE THOSE GAPS ON OUR EDUCATION

26:50

INITIATIVE WE ARE FOCUSING ON THE FACT THAT THE ACL IS RELEASING A NEW

26:55

INNOVATIONS FUNDING THAT WILL BE OUT IN JUNE I THINK THE RFB WILL BE

27:01

RELEASED IN APRIL WITH IT DUE IN JUNE AROUND THAT TIMELINE AND SO THE GROUP IS WORKING NOW TO GET THAT INFORMATION TO

27:07

THE PROPER INDIVIDUALS THAT COULD FURTHER TAKE ACTION AND SUPPORT AND

27:12

GATHER DO OUR PART TO GATHER INFORMATION TO ENRICH THAT PROPOSAL SO THAT WE CAN SEE THAT AS ANOTHER RESOURCE TO COME

27:18

TO CALIFORNIA TO IMPROVE OUR CONSERVATORSHIP SYSTEM THANK YOU FOR THE TIME TO PROVIDE THE

27:26

UPDATE THANK YOU BERTHA AMAZING WORK BEING LED BY BERTHA HAYDEN AND THE

27:32

CONSERVATORSHIP WORK GROUP THANK YOU SO MUCH FOR THE UPDATE

27:37

CONSERVATORSHIP DOES PROVIDE A LITTLE BIT OF FLEXIBILITY ON BEING ABLE TO
MANAGE YOU KNOW THE CHANGING NEEDS

27:43

FOR OLDER ADULTS AND ADULTS WITH DISABILITIES AND FURTHERING THIS WORK
WILL DEFINITELY HELP WITH OBTAINING

27:50

THOSE SERVICES SO THANK YOU SO MUCH NEXT SLIDE

27:56

PLEASE AT THIS TIME WE WOULD LIKE TO OPEN IT UP FOR COMMITTEE QUESTIONS
AND DISCUSSION

28:02

CAROL IF YOU COULD GO TO GALLERY MODE, PLEASE DOES ANY OF THE COMMITTEE
MEMBERS

28:08

HAVE ANY QUESTIONS FOR ANY OF THE CHAIRS OR THE CO-CHAIR FOR THE APS I
MEAN

28:13

FOR THE ELDER AND DISABILITY JUSTICE COORDINATING COUNCIL WORK

28:26

GROUPS NOT SEEING ANY HANDS

28:33

RANJANA YOU CARROLL NEXT SLIDE

28:39

PLEASE AT THIS TIME I WOULD LIKE TO GO AHEAD AND INTRODUCE EVERYONE TO
SUSAN RODRIGUES THE ASSISTANT DIRECTOR OF THE

28:45

OFFICE AND LONG-TERM CARE PATIENT REPRESENTATIVE GO AHEAD SUSAN,
RANJANA

28:50

THANK YOU SO MUCH ON BEHALF OF THE DEPARTMENT OF AGING AND THE OFFICE
OF THE LONG-TERM CARE REPRESENTATIVE PROGRAM I JUST WANT TO THANK YOU
ALL FOR

28:57

GIVING ME THE OPPORTUNITY TO TALK ABOUT THIS NEW AND IMPORTANT
PROGRAM I ALSO WORK WITH REGINA WITH HER PUBLIC

29:04

GUARDIAN WORK SO YOU ALL HAVE SEEN ME IN THAT ROLE AS WELL NEXT SLIDE

29:11

PLEASE SO I'M JUST GOING TO GIVE AN INTRODUCTION TO THE PROGRAM AND GIVE

29:18

AN OVERSIGHT OF WHAT'S HAPPENED OVER THE COURSE OF THE LAST YEAR WE'VE ACTUALLY ONLY BEEN OPERATING SINCE JANUARY OF

29:23

2023 SO IT'S BEEN A QUICK NINE MONTHS BUT WE'VE BEEN DEVELOPING THE PROGRAM FOR A LITTLE OVER A YEAR AND A HALF SO WE'RE

29:30

A NEW PROGRAM WITHIN THE DEPARTMENT OF AGING THAT WAS ESTABLISHED BY THE WELFARE AND INSTITUTION CODE 9260 THAT PROVIDES PUBLIC PROVIDES

29:37

TRAINED PUBLIC PATIENT REPRESENTATIVES TO PARTICIPATE IN INTERDISCIPLINARY TEAM MEETINGS HELP PURSUANT TO HEALTH AND

29:43

SAFETY CODE SECTION 141 18.8 AND WE SERVE SPECIFIED RESIDENTS OF SKILLED

29:48

NURSING AND INTERMEDIATE CARE

29:53

FACILITIES R ARE THERE THE SLIDE PLEASE NEXT SLIDE WE CAN GO TO SLIDE

29:59

THREE THANK YOU OR THE NEXT ONE WE CAN GO TO THE NEXT

30:05

ONE THERE WE GO SO HEALTH AND SAFETY CODE 141 18.8 HAS ACTUALLY BEEN AROUND SINCE 1992 FOR THOSE OF YOU WHO HAVE

30:13

BEEN IN THE AGING FIELD OR HAD ANY WORK WITH FACILITIES SKILL NURSING

30:18

FACILITIES YOU MAY REMEMBER EPPLE HEARINGS OR EPPLE THE EPPLE BILL SOMETIMES FACILITIES REFER TO THE

30:26

INTERDISCIPLINARY TEAM PROCESS AS A CARE PLAN OR A MULTI-DISCIPLINARY TEAM BUT

30:31

THROUGHOUT THE YEARS 141 18.8 WAS UPDATED WITH THE MOST SPECIFIC OR WITH THE MOST RECENT UPDATE BEING THAT

30:38

FACILITIES MUST INCLUDE A PATIENT REPRESENTATIVE WHENEVER THEY CONVENE AN INTERDISCIPLINARY TEAM MEETING TO MAKE

30:44

MEDICAL DECISIONS REQUIRING INFORMED CONSENT FOR RESIDENTS WHO LACK CAPACITY AND HAVE NO LEGAL SURROGATE A BIG PART

30:50

OF THE CHANGE TO THIS TO HEALTH AND SAFETY CODE 141 18.8 IS THAT

30:58

RESIDENTS MUST GET NOTICES REGARDING THE FACT THAT THERE'S GOING TO BE AN INTERDISCIPLINARY TEAM MEETING AND

31:04

THEY NEED TO DO IT THEY NEED TO GIVE A NOTICE BEFORE AND AFTER AND THEY ALSO NEED TO PROVIDE A NOTICE TO THE TO THE

31:11

PATIENT REPRESENTATIVE ONCE THE MEETING HAS OCCURRED, THEY ALSO ARE REQUIRED TO

31:17

PROVIDE SPECIFIC DATA TO CDA AND WE'RE IN THE PROCESS OF COLLECTING THIS DATA RIGHT NOW NEXT

31:24

SLIDE SO THE CRITERIA FOR REQUESTING A PUBLIC PATIENT REPRESENTATIVE WE GET A LOT OF QUESTIONS FROM THE COMMUNITY

31:30

ABOUT HOW TO MAKE A REFERRAL TO OUR PROGRAM AND WE HAVE A VERY NARROW SCOPE AS FAR AS WHAT WE'RE ABLE TO DO AND OUR

31:36

THE ONLY WAY THAT WE RECEIVE REQUESTS FOR A PUBLIC PATIENT REPRESENTATIVE IS FROM A SKILLED NURSING FACILITY WE HAVE

31:42

A SPECIFIC DATABASE THAT THEY USE TO REQUEST A PUBLIC PATIENT REPRESENTATIVE AND THE CRITERIA FOR THAT IS THE

31:49

FACILITIES WILL GET AN ORDER FROM A PHYSICIAN AND THAT THAT ORDER REQUIRES

31:54

IT DISCUSSES A MEDICAL INTERVENTION THAT REQUIRES INFORMED CONSENT AND THEN THE IDT NEEDS TO BE

32:01

CONVENED BEFORE THAT'S ADMINISTERED THE ATTENDING PHYSICIAN DETERMINES THAT

32:07

THE RESIDENT LACKS CAPACITY TO PROVIDE THE CONSENT THERE THE RESIDENT HAS NO

32:12

LEGAL DECISION MAKER AND THEY ALSO DO NOT HAVE ANY FAMILY MEMBER OR FRIEND AVAILABLE OR WILLING TO PARTICIPATE IN

32:18

THE INTERDISCIPLINARY TEAM REVIEW AND WHEN WE TALK ABOUT WILLING THAT'S A SUBJECT THAT COMES UP A

32:25

LOT FOR US SOMETIMES YOU HAVE FAMILY MEMBERS THAT MAY WANT TO VISIT AND BE A PART OF THE PERSON'S LIFE BUT THEY DON'T

32:31

WANT TO GO TO THE POINT OF MAKING HEALTH CARE DECISIONS FOR THEM AND US

32:37

ALSO FIND THAT A LOT OF FAMILY MEMBERS SOMETIMES GET ARE CONCERNED THAT THEY MAY BE HELD FINANCIALLY RESPONSIBLE OR

32:42

THEY MAY HAVE THEIR OWN REASONS WE NOT WANTING TO BE THE PATIENT

32:47

REPRESENTATIVE NEXT SLIDE WE'RE GOING TO TALK A LITTLE BIT ABOUT THE PUBLIC PATIENT REPRESENTATIVE AND THE

32:53

REQUIREMENTS OF BEING A PUBLIC PATIENT REPRESENTATIVE NEXT SLIDE SO THE ELIGIBILITY TO BE A

33:01

PUBLIC PATIENT REPRESENTATIVE YOU DO HAVE TO HAVE A A CRIMINAL RECORD CLEARANCE WE GO THROUGH THE

33:07

FINGERPRINTING PROCESS TO THE DEPARTMENT OF JUSTICE THE INDIVIDUAL MUST HAVE NO CONFLICT OF INTEREST WHICH THIS

33:13

INCLUDES THEY MAY NOT BE A HEALTH CARE PROVIDER OF THE RESIDENT BEING REPRESENTED AND WITHIN THE LAST TWO

33:18

YEARS THEY CANNOT HAVE BEEN COMPENSATED OR HAD ANY TYPE OF FINANCIAL INTEREST OR ANYTHING TO DO WITH ANY OF THE

33:24

FACILITIES WHERE THEY'RE CONVENING THE INTER DISCIPLINARY TEAM REVIEW

33:29

THEY MUST COMPLETE AN INITIAL CERTIFICATION TRAINING AS WELL AS KEEP UP WITH CONTINUING EDUCATION HOURS TO

33:36

TO BE A PUBLIC PATIENT REPRESENTATIVE AND OUR OFFICE PROVIDES ALL OF THAT EDUCATION AND WE USE BOTH INTERNAL AND

33:42

EXTERNAL INDIVIDUALS TO HELP US PROVIDE THAT TRAINING PUBLIC P OR THE ELIGIBILITY

33:49

AND CERTIFICATION ALSO MEANS THAT THE PUBLIC PATIENT REPS AGREE TO FOLLOW MANDATED REPORTING RESPONSIBILITIES AND

33:56

THEY ALSO REFER TO LEGAL SERVICES FOR ANY RESIDENTS WHO SEEK JUDICIAL REVIEW SO IF A RESIDENT IF THEIR CAPACITY MAY

34:03

BE FLUCTUATING AND THEY ARE ABLE TO PARTICIPATE IN THE PROCESS AND THEY MAYBE DON'T AGREE WITH THE OUTCOME OF

34:08

THE INTERDISCIPLINARY TEAM MEETING THEY DO HAVE THE OPPORTUNITY TO SEE JUDICIAL

34:13

JUDICIAL REVIEW NEXT SLIDE SO THE OVERALL ROLE

34:19

AND RESPONSIBILITY OF THE PUBLIC PATIENT REP AS I MENTIONED IN THE BEGINNING IT'S A NARROW ROLE WE ONLY GO IN ON

34:25

INTERDISCIPLINARY MEETINGS PURSUANT TO THE HEALTH AND SAFETY CODE AND SO

34:31

WHAT WE THE RESPONSIBILITY OF THAT MEANS WE CONFIRM THAT THE CRITERIA ARE MET WE MEET AND IF POSSIBLE, INTERVIEW THE

34:38

RESIDENT PRIOR TO AN IDT MEETING AND AGAIN WITH THIS BEING SO NEW WE WEREN'T SURE HOW THE PROGRAM WAS GOING TO WORK

34:44

AND OUR BANDWIDTH AND HOW MUCH HOW OFTEN WE WOULD BE ABLE TO ACTUALLY MEET IN PERSON AND I'M VERY PROUD TO SAY THAT WE

34:51

ARE MEETING THE MAJORITY OF OUR RESIDENTS IN PERSON PRIOR TO THE IDT SOMETIMES IT'S MAYBE A COUPLE OF DAYS

34:58

BEFORE OR IT MAY BE THE DAY OF BUT WE ARE DEFINITELY MEETING THESE PEOPLE IN PERSON WHICH IS A VERY IMPORTANT TO US

35:05

THE THE PUBLIC PATIENT REPRESENTATIVES REVIEW MEDICAL AND CLINICAL RECORDS PRIOR TO THE TO THE

35:10

REVIEW AND HOW WE GET THESE RECORDS IT'S EITHER AT THE FACILITY OR THE FACILITIES ACTUALLY UPLOAD INFORMATION TO US

35:16

THROUGH A SECURE DATABASE WE REVIEW THE FACILITIES POLICIES AND PROCEDURES RELATED TO THE PROCESS WE PARTICIPATE

35:23

IN THE INTERDISCIPLINARY TEAM REVIEW CONSIDERING WHAT'S REQUIRED BY STATUTE WE ARTICULATE THE RESIDENT

35:30

PREFERENCES IF KNOWN OR THE BEST APPROXIMATION OF PREFERENCES AND IF IF WE'RE NOT ABLE TO DO THAT WE YOU KNOW

35:36

WE LOOK AT WHAT'S IN THE RESIDENT'S BEST INTEREST BASED ON REVIEW WITH THE PHYSICIAN AND THE MEDICAL TEAM AND

35:43

SOME ADDITIONAL RESPONSIBILITIES AS I MENTIONED BEFORE IS MANDATED REPORTING AND PROVIDING CONTACT INFORMATION TO

35:48

APPROPRIATE LEGAL SERVICES NEXT SLIDE SO WHAT IS THE SCOPE

35:54

OF THE RESPONSIBILITY OF THE PUBLIC PATIENT REP SO WE CANNOT PARTICIPATE IN INTERDISCIPLINARY TEAM REVIEWS OF A

36:01

DECISION THAT WOULD LEAD DIRECTLY TO DEATH SOME EXAMPLES OF THAT WOULD BE A VENTILATOR THAT ASSISTS WITH BREATHING

36:08

POTENTIALLY WE CANNOT DISC WE CANNOT PARTICIPATE IF IT INVOLVES A FEEDING TUBE BUT WE ALWAYS GO BACK TO THE

36:14

PHYSICIAN TO HAVE THE DISCUSSION ABOUT ALL THE DIFFERENT INTERVENTIONS AND WOULD IT POSSIBLY LEAD TO DEATH OR

36:21

IS IT JUST LIKE THE EXAMPLE OF SOMEONE HAVING A STROKE AND A SPEECH ISSUE

36:27

IF THEY GO OFF THE FEEDING OR SWALLOWING ISSUE, I'M SORRY AND THEY THE FEEDING TUBE COMES OUT THEY'RE ABLE TO EAT AGAIN

36:33

THAT WOULDN'T NECESSARILY BE THE SAME AS TAKING A FEEDING TUBE DISCONTINUING A FEEDING TUBE FROM SOMEONE WHO IS IS NOT

36:40

ABLE TO SWALLOW IT ALL THE MOST OF THE IDS THAT WE PARTICIPATE IN AND IN

36:46

WHICH WE HAVE THE AUTHORITY TO PARTICIPATE IN ARE ANY TYPES OF ORDERS RELATED TO A PHYSICIAN ORDER FOR LIFE

36:52

SUSTAINING TREATMENT OR A PULST AS MANY OF YOU HAVE PROBABLY HEARD OF DO NOT RESUSCITATE ORDERS COMFORT CARE ORDERS

37:00

ELECTION OF HOSPICE CARE AND THEN THE NEW PSYCHOTROPIC MEDICATION ORDERS AND

37:07

WHEN WE GO WHENEVER WE DO THESE INTER SORRY INTERDISCIPLINARY TEAM MEETINGS FOR ALL OF THESE PART OF THE STATUTE

37:13

SAYS THAT WE MUST REVIEW THE INTERVENTION ON A QUARTERLY BASIS SO

37:18

ONCE WE DO THE FIRST INTERVENTION OR THE FIRST MEETING THEN WE WILL GO BACK IN THE NEXT QUARTER AND REVIEW WITH THE

37:24

FACILITY WHAT'S HAPPENED IN OVER THE COURSE OF THE LAST QUARTER ONE OF THE BIG THINGS THAT WE

37:31

LOOK AT IN TERMS OF THE SCOPE AND THE RESPONSIBILITY OF THE PUBLIC PATIENT REP REPRESENTATIVE IS CONSENSUS MUST BE

37:37

ACHIEVED IN THE INTERDISCIPLINARY TEAM PROCESS IN ORDER FOR THE INTERVENTION TO OCCUR SO IF IF THE PUBLIC PATIENT

37:45

REPRESENTATIVE DOESN'T AGREE THEN THE INFORMATION THEN THE INTERVENTION CANNOT WILL NOT TAKE PLACE SO THERE

37:52

THERE'S A LOT OF DISCUSSION WITH THE RESIDENT AND WITH THE INTERDISCIPLINARY TEAM

37:59

NEXT SLIDE SO WE GET A LOT OF QUESTIONS IN OUR OFFICE ABOUT SOME THINGS THAT WE CAN

38:05

AND CAN'T DO AND SO WE LIKE TO SHARE THIS INFORMATION PUBLICLY IF IT'S NOT THE ROLE OF THE PUBLIC PATIENT

38:10

REPRESENTATIVE WHOSE ROLE IS IT THEN WHAT WE ARE NOT ABLE TO SERVE AS A DECISION MAKER FOR RESIDENTS FOR THEIR

38:17

FIDUCIARY MATTERS FOR ADMISSION OR FOR PLACEMENT SOME INDIVIDUALS WHO MAY

38:22

PARTICIPATE IN THAT WOULD BE A CONSERVATOR SHIP OR A GUARDIAN A REPRESENTATIVE P A POWER OF ATTORNEY OR AN AGENT FOR

38:28

HEALTH CARE OR A FAMILY OR FRIEND WE DON'T SERVE AS CASE MANAGERS OUR

38:34

CRITERIA IS VERY NARROWLY FOCUSED WE GO IN AND DO THE INTERDISCIPLINARY TEAM REVIEW AND THEN WE BACK OUT WE DON'T

38:42

NECESSARILY PROVIDE COMMUNITY RESOURCE REFERRALS TO RESIDENTS AND THEIR FAMILIES WE REALLY DEFER THAT TO THE

38:47

FACILITY SOCIAL WORKER AS THEY'RE THE EXPERTS IN THE FIELDS IN THEIR GEOGRAPHIC AREA WE HAVE PUBLIC PATIENT

38:53

REPRESENTATIVES ALL OVER THE STATE SO WE DEFINITELY REFER TO THE FACILITY
38:58

SOCIAL WORKER FOR THE LOCAL RESOURCES ANOTHER THING THAT WE THAT WE
DON'T DO IS INVESTIGATE ELDER OR DEPENDENT ADULT

39:04

ABUSE OR NEGLECT AND WE DON'T NECESSARILY RESOLVE CARE ISSUES WE WOULD
MAKE ANY TYPE OF REFERRALS FOR

39:10

ABUSE OR NEGLECT TO THE LONG-TERM GE HUSMAN PROGRAM TO THE
DEPARTMENT OF PUBLIC HEALTH POSSIBLY DISABILITY OF

39:16

RIGHTS OF CALIFORNIA OR ANY OTHER TYPE OF IN INVESTIGATIVE OR
ENFORCEMENT AGENCY THAT IF WE YOU KNOW IF WE HAD

39:23

CONCERNS AND AS FAR AS CARE ISSUES YOU KNOW IF WE NOTICE SOMETHING
WHEN WE'RE IN THE FACILITY WE WOULD OBVIOUSLY

39:29

MAKE SURE THE RESIDENT NEEDS ARE MET BUT OVERALL, ANY CONCERNS THAT
WE HAVE WE WOULD DEFINITELY REFER TO THE

39:35

LOCAL YOU KNOW ONITS AND PROGRAM

39:41

NEXT SLIDE THIS IS JUST AN OVERVIEW ON OUR WEB PAGE AND THIS HAS ALL THE
HISTORY OF THE PROGRAM AND ALL THE

39:48

DIFFERENT REQUIREMENTS THIS IS A UNIQUE PROGRAM AT CDA THIS IS THE WE
ACTUALLY PROVIDE THE SERVICE IN TWO WAYS

39:55

WE HAVE CONTRACT TO PROVIDERS THAT PROVIDE SERVICES IN LOS ANGELES SAN
BERNARDINO AND RIVERSIDE COUNTIES AS

40:02

WELL AS ORANGE COUNTY AND THEN THE DEPARTMENT OF AGING AND THE
PUBLIC PATIENT REPRESENTATIVE OFFICE ACTUALLY PROVIDES THE PUBLIC
PATIENT REP SERVICES

40:09

THROUGHOUT THE REST OF THE STATE SO WE'RE IT'S A IT'S BEEN A WONDERFUL
EXPERIENCE WORKING WITH OUR CONTRACTOR

40:15

PROVIDERS AND THEN WITH OUR STATE STAFF TO PROVIDE COVERAGE FOR FOR
THE ENTIRE STATE TO GIVE YOU AN IDEA OF WHAT WE'RE

40:22

WHAT WE'VE LOOKED AT SO FAR AND WHERE WE'RE AT WE HAVE HAD OVER 600
REFER FOR THE PROGRAM SINCE JANUARY WE HAVE

40:30

APPROXIMATELY 200 REFERRALS LIKE

40:35

THAT ARE IN PROGRESS RIGHT NOW OR ACTIVE CASES I'M SORRY 22 THAT ARE ACTIVE WE

40:41

WE'VE PARTICIPATED IN OVER 200 INTERDISCIPLINARY TEAM MEETINGS WE WE'VE HAD A LOT OF DENIALS A BIG PART OF

40:48

OUR JOB IS GOING OUT AND EDUCATING FACILITIES WE'VE WORKED CLOSELY WITH OUR PARTNERS AT THE DEPARTMENT OF PUBLIC

40:53

HEALTH AND THEN WE'VE WORKED WITH THE CALIFORNIA ASS ASSOCIATION OF HEALTHCARE FACILITIES CALIFORNIA ADVOCATES FOR

40:59

NURSING HOME TO TRY AND PROVIDE PROPER EDUCATION OUT INTO THE COMMUNITY AS FAR AS WHAT WE DO WE HAVE

41:06

THERE'S A LITTLE OVER 1,200 FACILITIES THAT ARE WOULD NE POTENTIALLY NEED OUR SERVICES AND WE HAVE ABOUT 80% OF THEM

41:13

SIGNED UP IN OUR DATABASE SYSTEM AND TO BE ABLE TO MAKE REFERRALS AND TO SUBMIT

41:20

DATA NEXT SLIDE SO AT THAT THIS TIME I KNOW THAT WAS A HIGH LEVEL OR OVERVIEW I

41:27

DIDN'T KNOW HOW MUCH TO GET INTO THE SPECIFICS OF THE LAW SO I'M HAPPY TO ANSWER ANY

41:33

QUESTIONS I SEE JENNIFER ASKED THE QUESTION WHO CAN IF ANYONE MAKE A DECISION TO WITHDRAW A FEEDING TUBER

41:39

VENTILATION FROM INCAPACITATED OR UNREPRESENTED RESIDENT SO THAT'S A GREAT QUESTION WE'RE NOT ABLE TO PARTICIPATE

41:45

IN THAT PROCESS FACILITIES WOULD POTENTIALLY NEED TO GO DOWN A LIKE THE

41:51

ROOT OF A I BELIEVE IT'S THE CODE IS 3200 AND ANY OF YOUR CONSERVATORSHIP TYPE

41:56

PEOPLE ON HERE COULD MAYBE HELP WITH THAT AS FAR AS WHICH CODE IT IS BUT ESSENTIALLY THE FACILITIES THAT WE

42:04

CAN'T THAT'S NOT IN IN THE PURVIEW OF US OF THE HEALTH AND SAFETY CODE
FOR US TO DO THAT LISA SO YOU HAVE A

42:13

QUESTION SUSAN JUST ONE SECOND CARROLL IF YOU CAN PLEASE GO TO GALLERY
MODE SO THE COMMITTEE MEMBERS CAN ASK SUSAN

42:19

QUESTIONS IF THEY'D LIKE WE'RE IN GALLERY MODE MAYBE

42:25

STEPHANIE CAN TAKE THE SLIDES DOWN FROM

42:33

MOMENTARILY WE ARE IN GALLERY MODE THERE WE GO PERFECT RIGHT

42:39

LISA THANK YOU SO MUCH SUSAN FOR THE PRESENTATION I KNOW A LOT OF US
HAVE BEEN REALLY CURIOUS ABOUT HOW THE

42:45

PROGRAM IS WORKING THIS IS SUCH A NEW PROGRAM AND INNOVATIVE I HAD A
COUPLE OF

42:52

QUESTIONS I GUESS ONE OF THEM WAS MY UNDERSTANDING YOU SAID THAT IT

42:59

WOULD ONLY BE THE FACILITIES THAT MAKE THAT MAKE REFERRALS TO THE
PROGRAM I

43:04

GUESS I'M KIND OF CONFUSED ABOUT THAT BECAUSE ONE OF THE PURPOSES OF
THE OF THE INTERVENTION WAS TO AVOID

43:11

CONFLICTS OF INTEREST I'M JUST WONDERING IF FOR EXAMPLE EDSMAN OR
OTHERS HAD

43:17

SITUATIONS COULDN'T THEY MAKE REFERRALS OR WOULD THAT NOT SO THE WAY
THAT THE REFERRAL PROCESS WORKS IS THEY HAVE TO

43:24

SUBMIT THE REFERRAL THROUGH THE DATA BASE AND ONLY THE FACILITIES HAVE
ACCESS TO A DATABASE THE OMBUDSMAN ROLE AND

43:32

BLANCA FEEL FREE TO JUMP IN WITH THIS AS WELL AND THE ROLE OF THE PATIENT
REPRESENTATIVE HAS TWO VERY DISTINCT ROLES THE

43:38

OMBUDSMAN IS THERE TO ADVOCATE FOR THE RESIDENT AND EVERYTHING IS ON
BEHALF OF THE RESIDENT WHEREAS FOR THE PATIENT

43:44

REPRESENTATIVE PROGRAM WE LIKE WE DON'T HAVE TO HAVE CONSENT TO GO
THROUGH THE MEDICAL CHART LIKE IF THERE'S IF THEY

43:50

DON'T HAVE ANYBODY AND IF THEY'RE NOT ABLE TO COMMUNICATE WE CAN STILL GO THROUGH THE MEDICAL RECORD WHEREAS MY

43:55

UNDERSTANDING WITH THE AMBUS AND PROGRAM YOU KNOW EVERYTHING IS DRIVEN BY THE RESIDENT AND OUR RESIDENTS YOU KNOW FOR

44:02

THE MOST PART WE'RE FINDING WHEN THE PHYSICIANS SAY THEY DON'T HAVE CAPACITY THEY REALLY DON'T HAVE CAPACITY

44:08

SO IT'S WE'RE TRYING TO REPRESENT THEM YOU KNOW WE DEFINITELY WE TALK

44:14

WITH A RESIDENT WHEN WE CAN AND WE TALK WITH THE PHYSICIAN AND WE GO THROUGH THE MEDICAL RECORD AND WE LOOK FOR ANY TYPE

44:19

OF DOCUMENTATION WHETHER IT'S A CURRENT PHYSICIAN OR PRIOR PHYSICIAN OF THE HOSPITAL DID THE RESIDENT MAKE ANY YOU

44:25

KNOW ACTIONS OR WE'LL TALK TO THE CERTIFIED NURSING ASSISTANTS BUT IT IT TRULY COMES FROM THE FACILITY AND THAT'S

44:31

JUST IT'S A VERY NARROW SCOPE RELATED TO THE STATUTE DOES THAT ANSWER YOUR QUESTION

44:38

LISA WELL THAT ANSWERS IT ABOUT THE REFERRALS WOULDN'T COME FROM THE PATIENTS BUT YOU SAY THAT A FAMILY

44:46

MEMBER OR A AN EDSMAN BECAME AWARE OF A SITUATION WHERE THEY'D WANT TO SEE A AN

44:52

INTERDISCIPLINARY TEAM THEY COULDN'T REQUEST THAT DIRECTLY FROM YOU HAS TO COME THEY HAVE WE SO I GUESS ONE THING I

44:59

SHOULD CLARIFY IS THE DEPARTMENT OF AGING AS WELL AS OUR CONTRACTORS WE WE GO IN AND SERVE AS THE PUBLIC PATIENT

45:05

REPRESENTATIVE BUT WE'RE NOT THE OVERSIGHT AGENCY FOR THE PROGRAM THAT COMES FROM THE DEPARTMENT OF PUBLIC

45:11

HEALTH SO IF THE OSMAN PROGRAM LET'S SAY BECOMES AWARE THAT A FACILITY ISN'T UTILIZING PUBLIC PATIENT REPRESENTATIVE

45:18

SERVICES THEY COULD GO TO CDPH AND FILE THE COMPLAINTS ABOUT THAT BUT IT

45:26

WE CAN'T ACCEPT THE REFERRAL FROM THE UTSMAN AND IF TO HAVE IT COME FROM FAMILY IF THEY HAD FAMILY THEN

45:32

POTENTIALLY THAT FAMILY WOULD BE THE ONE SITTING IN ON THE INTERDISCIPLINARY TEAM REVIEW SO IT'S A LITTLE TRICKY

45:38

SOMETIMES I MEAN WE HAVEN'T TO BE HONEST WE HAVE NOT HAD WE'VE

45:44

HAD WE HAVE HAD A LOT OF DIALOGUE WITH OMBUDSMAN ABOUT MAKING REFERRALS BUT WE DON'T GET A LOT OF CALLERS LIKE

45:49

COMMUNITY CALLERS OF FAMILY MEMBER SAYING CAN YOU HELP MY MOM OR MY YOU KNOW MY GRANDMA OR WHAT OR WHO WHOMEVER

45:59

GREAT THANK YOU HI ELLEN HI SUSAN GOOD TO SEE YOU

46:04

IT'S GOOD TO SEE YOU KNOW I TOO AM REALLY EXCITED TO SEE THIS PROGRAM GET OFF THE GROUND A GREAT NEED MY

46:12

QUESTION WAS REALLY WHAT ARE THERE ANY THEMES THAT ARE COMING UP IN TERMS OF THE KINDS OF THINGS THAT PEOPLE ARE

46:17

ASKING FOR HELP WITH YEAH SO, THE FOUR OR FIVE AREAS THAT I MENTIONED

46:23

IN THE PRESENTATION WE SO BY STATUTE IT VERY CLEARLY SAYS ELECTION OF HOSPICE THE DO NOT RESUSCITATE ORDERS THE

46:30

PHYSICIAN ORDERS OF LIFE SUSTAINING TREATMENT AND PSYCHOTROPIC MEDICATIONS ARE I WOULD SAY OUR BIGGEST ONES

46:36

WE'RE ACTUALLY IN A PROCESS OF COLLECTING OUR DATA IT'S THE FACILITIES NEED TO SUBMIT IT BY THE END OF THE MONTH SO WE'LL IN THE NEXT MONTH

46:43

OR SO WE'LL BE ABLE TO ANALYZE ALL OF OUR DATA BUT JUST ANECDOTALLY LOOKING AT WHAT WE'RE SEEING THERE'S THOSE ARE

46:50

THE BIG AREAS THAT ARE SPECIFICALLY CALLED OUT BY STATUTE WE'VE HAD A LOT OF REFERRALS RELATED TO DENTAL CARE

46:57

WE'VE HAD REFERRALS YOU KNOW I LIKE TO SEE OUR FIRST IDT THAT WE DID WAS ACTUALLY RELATED TO SOMEONE WHO HAD LIKE

47:03

A SKIN CONDITION AND NEEDED TO HAVE SOMETHING REMOVED AND SOMETHING ELSE TO BE AWARE OF WE'RE ONLY DOING

47:11

INTERVENTIONS THAT ARE HAPPENING WITHIN THE NURSING HOME OR THE INTERMEDIATE CARE FACILITY IF IT'S AT THE HOSPITAL THAT THAT'S A SEPARATE PROCESS SO BUT TH

47:19

THOSE ARE THE DENTAL IS THE ONE THAT HAS SURPRISED US I WOULD HAVE TO SAY BUT WE HAVE HAD A LOT ABOUT DENTAL

47:26

BUT LOTS OF DO NOT RESUSCITATE PULSE HOSPICE COMFORT CARE AND PSYCHOTROPIC

47:33

MEDICATIONS

47:40

ABSOLUTELY I THINK MARTY ALSO HAS A QUESTION JUST SAW THAT SO THANKS

47:47

MARTY MENTIONED THAT IT SERVED 600 PEOPLE IS THERE A WAITING LIST FOR UNMET NEED SO FAR, WE HAVE NO THERE'S NOT AN

47:54

UNMET NEED WE'RE VERY FORTUNATE TO HAVE THE STAFF FOR RIGHT NOW WHAT WE NEED THE MORE THE MORE WE GO OUT THERE

48:01

THE MORE REFERRALS WE GET BUT WE ARE WORKING VERY HARD TO MEET THOSE REFERRALS A VERY COMMITTED AND

48:06

PASSIONATE TEAM OF PUBLIC PATIENT REPRESENTATIVES THAT ARE DOING THIS AND WHEN I SAY THE 600, I MEAN THAT'S SINCE

48:12

THE END OF JANUARY THAT WE'VE HAD THAT MANY REFERRALS AND WE'VE BEEN TO WE

48:18

HAVEN'T BEEN ABLE TO QUITE NARROW DOWN HOW MANY FACILITIES WE'VE PHYSICALLY BEEN TO BUT WE'VE DONE ALL SUMMER

48:24

LONG WE DID WE CALLED THEM LUNCH AND LEARNS PRESENTATIONS TO THE FACILITIES ABOUT OUR PROGRAM WE'VE DONE INDIVIDUAL

48:29

TECHNICAL ASSISTANCE TO FACILITIES AS WELL AS WE'VE SPOKEN WITH CALIFORNIA

48:35

ASSOCIATION OF HEALTH FACILITIES LIKE I MENTIONED EARLIER SO WE'VE REALLY JUST BEEN TRYING TO SPREAD THE WORD SO

48:40

THAT FACILITIES DO KNOW THAT WE'RE THERE AND THAT THAT IT IS A REQUIREMENT KEEPING IN MIND AGAIN THAT WE PROVIDE

48:46

THE SERVICE BUT THAT PUBLIC HEALTH HAS THE OVERSIGHT OF THE

48:54

PROGRAM BLANCA YEAH I JUST WANTED TO UNDERSCORE THAT SUSAN

49:02

FROM THE VERY BEGINNING HAS BEEN VERY AND LISA VERY COLLABORATIVE WITH

49:09

THE LONG-TERM CARE OMBUDSMAN WE HAVE MONTHLY MEETINGS WITH OUR
LONG-TERM CARE UDMAN COORDINATORS SO EVEN WHEN THE

49:16

PROGRAM STOOD UP SHE WAS PROVIDING ONGOING UPDATES BECAUSE
OMBUDSMEN WERE VERY INTERESTED IN HOW IS THIS GOING TO

49:24

BE DIFFERENT FROM WHAT WE DO AND HOW DO WE AS YOU MENTIONED IF WE
KNOW OF A CASE

49:29

HOW DO WE REFER SO WE WANTED TO MAKE SURE WE WERE FOLLOWING THE
PROTOCOL AND

49:34

ALSO BEING AWARE OF IT SO ONGOING COLLABORATION I WOULD SAY AND WE

49:41

RECOGNIZE THAT THIS YOU KNOW IF WE CAN INFORM AND EDUCATE THE
FACILITIES AND

49:47

WE'RE THERE ALL THE TIME SO WE CAN TALK WITH THEM ALSO ABOUT THIS
OPTION YEAH

49:52

THANKS BLANCA HI MARTY HEY MARTY OTO FAMILY MEMBER PARENT

49:59

CALIFORNIA DISABILITY I FORGOT MY ORGANIZATION DISABILITY AGING
COMMUNITY

50:07

ACTION NETWORK FIRST OF ALL THANK YOU SO MUCH SUSAN FOR THIS AND
THANK YOU TO YOUR TEAM YOU KNOW FOR THIS NEW

50:15

PROGRAM AND I I ACTUALLY LEARNED ON THE DETAILS THAT YOU PROVIDED
BECAUSE YOU

50:21

KNOW I I KIND OF HAD A SURFACE IDEA ABOUT HOW THIS WAS WORKING AND DO
ECHO WHAT BLANCA WAS SAYING THAT SO NOT

50:29

ONLY FOR HER STAFF BUT PROBABLY FOR THE PEOPLE OUT IN THE COMMUNITIES
THERE MIGHT BE CONFUSION ABOUT THE ROLES

50:37

AND SO, I'M GLAD YOU CLARIFIED THAT HERE AND I THINK THAT'S SOMETHING AS
ADVOCATES ALL OF US ARE GOING TO HAVE TO

50:43

YOU KNOW DO THAT YOU KNOW IN IN THE COMING WEEKS AND MONTHS MY
QUESTION

50:48

ONE AND THANK YOU FOR ANSWERING THE FIRST PART OF MY QUESTION IN THE
CHAT THE OTHER PART WAS

50:56

IS THERE DATA THAT I'M ASSING YOU'RE COLLECTING IT THAT IS PERSON
CENTERED IN TERMS OF THE REFERRALS OR

51:03

THE PRESENCE OF THE YOU KNOW THE PATIENT REPRESENTATIVE MEANING IS
THERE A

51:08

DIFFERENCE THAT IMPACTS THAT PERSON'S LIFE WITH THE PRESENCE OF THAT

51:15

PATIENT REPRESENTATIVE MEANING IN A REFERRAL LIKE IT JUST WHAT IS THE
OUTCOME WHEN THAT HAPPENS WHEN THE

51:20

PATIENT REPRESENTATIVE IS THERE YOU KNOW ESPECIALLY ON THE DENTAL
MEDICARE

51:25

WHATEVER IT IS BECAUSE ONE OF THE BIG THINGS IS THAT WE'RE ALL PUSHING
FOR

51:31

RIGHT AND IT'S ONE OF THE PRINCIPLES OF THE HEALTH AND HAN SERVICES
GUIDING PRINCIPLES IS LOOKING AT THE OUTCOMES

51:38

THAT IS BASED ON THE INDIVIDUAL THAT'S NOT EASY TO DO BUT NORMALLY IN
HEALTH

51:44

AND HAN SERVICES ALL THE DATA THAT WE GET IS UTILIZATION SO NBERS SERED

51:50

NBERS REFERRED BUT WHAT I WHAT I THINK WE ALL WANT TO KNOW AND I'M SURE
THAT IS YOUR FEELING TOO IS WHEN YOU REFER WHEN

51:57

YOU'RE PARTICIPATING IN ADDING VALUE TO THAT REFERRAL WHAT HAPPENS TO
THE

52:03

INDIVIDUAL WHEN THEY ARE THEY GETTING BETTER CARE ARE THEY GETTING A

52:08

BETTER OUTCOME THAT MEETS THEIR SPECIFIC NEED THAT'S NOT EASY TO TRACK
ALL THAT AND SO I DON'T MEAN TO PUT THIS ON

52:14

YOU OR TO YOU KNOW BE CRITICAL LIKE YOU DON'T HAVE ENOUGH WORK TO DO
RIGHT BUT I JUST WANT TO I JUST WANT TO PUT

52:21

THAT OUT THERE AND TO SEE IF THAT IS GOING TO BE YOU KNOW ONE OF THE NEXT
STEPS AND I THINK THAT COLLECTIVELY AS A

52:27

AS A GROUP WE NEED TO DRIVE TOWARDS THAT PERSON CENTERED OUTCOMES
TIED TO

52:33

THE NEED AND AGAIN I WANT TO THANK YOU BECAUSE THIS IS SUCH A
TREMENDOUS NEED THAT YOU'RE TRYING TO IF SUSAN

52:40

AND YOU AND YOUR TEAM THANK YOU WELL THANK YOU MARTY AND THANK YOU
FOR THAT QUESTION YOU KNOW AS WE ALL KNOW

52:46

COLLECTING THE PERSON CENTER DATA CAN BE A CHALLENGE AT THIS POINT WE
ARE STILL IN AT JUST TRYING TO FOLLOW WHAT

52:52

THE STATUTE SAYS IN TERMS OF DATA SO WE THAT THAT IS OUR FIRST U DATA
POINT

52:58

FOR RIGHT NOW WHICH INCLUDES WHAT TYPES OF ID INTERDISCIPLINARY TEAM
MEETINGS OCCURRED AND THE OUTCOMES AND HOW MANY

53:05

SPECIFIC RESIDENTS AND THERE'S A WHOLE LIST OF CRITERIA IN THE STATUTE

53:11

WE DO GET A NOTICE AFTER THE FACT SO WE DO KNOW IF WHAT THE OUTCOME OF
THE

53:16

INTERDISCIPLINARY TEAM REVIEW IS SO THAT THAT'S WHERE WE'RE AT RIGHT NOW
YOU KNOW AND AGAIN, WE'RE NINE MONTHS INTO THIS SO

53:23

WE'LL KEEP PLOWING FORWARD THANK YOU AGAIN FOR YOUR QUESTION AND

53:28

YOUR SUPPORT THERE ANY OTHER

53:41

QUESTIONS OKAY WITH THAT I WILL SEND IT BACK TO

53:51

CAROL HE EVERYONE

53:57

I THINK WE'RE GNA GO BACK TO SUSAN DEMAROIS SHE GOT CUT OFF DUE TO

54:06

TECHNICAL DIFFICULTIES SO SUSAN I'M GONNA SPOTLIGHT YOU AND WE'LL HEAR

54:13

THE REST OF YOUR UPDATES SO IF YOU COULD JUST GIVE ME A MINUTE TO FIND

54:21

YOU WHERE ARE YOU SUSAN GOT IT CAROL THANK YOU THERE, I SEE

54:26

YOU GREAT THANKS SUSAN THANK YOU AND MY APOLOGIES POOR

54:34

TIMING ON GETTING KICKED OFF OF ZOOM I WAS JUST ABOUT TO AFTER THANKING

54:40

ERIC AND I DON'T KNOW IF ERIC HAD A CHANCE TO MAKE COMMENTS SO BEFORE
TODAY'S MEETING ENDS, I WANT TO BE SURE

54:46

IF ERIC HAS ANY PARTING WISDOM FOR THE GROUP WE GET TO HEAR FROM HIM WE
ALSO

54:52

HAD PUT ON THE AGENDA AND I'LL BE SURE TO SHARE IN THE CHAT SOME WORK
HAPPENING AT THE DEPARTMENT OF AGING THAT IS

55:00

TANGENTIALLY RELATED TO WHAT WE'RE TALKING ABOUT HERE TODAY SO WITH
THE MASTER PLAN FOR AGING YOU KNOW THERE'S A

55:07

BIG FOCUS ON NAVIGATION AND HOW PEOPLE FIND INFORMATION ACCESS
INFORMATION AND FIND

55:15

THEIR WAY AND THAT APPLIES TO EVERYTHING WE'RE TALKING ABOUT HERE
TODAY AS WELL

55:20

SO, I JUST HAD A QUICK VERBAL UPDATE NOT A LOT OF SLIDES JUST TO SHARE
WITH YOU

55:27

SOME EXCITING DEVELOPMENTS THE FIRST IS YOU KNOW WE THINK ABOUT AN
BRELLA OR THE BIG TENT WHICH IS A NO

55:34

NO WRONG DOOR SYSTEM WERE PEOPLE OLDER ADULTS PEOPLE WITH DISABILITIES
FAMILY

55:40

CAREGIVERS CAN MOVE WITH EASE BETWEEN

55:45

PROGRAMS SERVICES DEPARTMENTS AND THAT WHEREVER THEY LAND THE
STAFF AND

55:53

VOLUNTEERS WHO SUPPORT THEM HAVE THE INFORMATION THEY NEED TO ASSIST
OR TO PROVIDE A WARM HANDOFF OR REFERRAL TO

56:01

SOMEBODY WHO CAN BE OF MORE HELP TO THEM SO WE'RE REALLY EXCITED THAT
56:08
WE RECEIVED FUNDING FROM THE AGAIN FROM THE ADMINISTRATION FOR
COMMUNITY LIVING TO SET TO ESTABLISH A NO WRONGO
56:16
GOVERNANCE COUNCIL AT THE STATE LEVEL WHEN WE TALK ABOUT THINGS NOT
WORKING ON
56:21
THE GROUND SOMETIMES THAT'S A SYMPTOM OF THINGS NOT WORKING UP ABOVE
SO YOU KNOW
56:28
AS YOU KNOW IN A STATE AS LARGE AND COMPLEX AS CALIFORNIA IN AN AGENCY
AS
56:34
VAST AS THE HEALTH AND HAN SERVICES AGENCY WHERE WE HAVE DEPARTMENT
OF
56:39
HEALTH CARE SERVICES DEPARTMENT OF REHABILITATION DEPARTMENT OF
DEVELOPMENTAL SERVICES SOCIAL SERVICES
56:45
HEALTH CARE SERVICES AND THEN YOU LOOK OUTSIDE OF THE HEALTH AND HAN
SERVICES AGENCY THE KEY SERVICES
56:53
AROUND TRANSPORTATION AND HOUSING THAT ARE REPRESENTED BY OTHER
CABINET
56:59
AGENCIES SO WE'RE JUST STARTING THE WORK ON THE NO WRONGO GOVERNANCE
COUNCIL AND STRUCTURE THAT
57:06
WILL SUPPORT OUR LOCAL EFFORTS SO I WANTED I WANTED YOU TO HEAR A LITTLE
BIT ABOUT THAT AND THEN NESTED WITHIN
57:14
THAT WOULD BE OUR NETWORK OF 33 AREA AGENCIES ON AGING THE BACKBONE
FOR OLDER
57:21
ADULT SERVICES WE'VE BEEN REALLY ENGAGED OVER THE PAST YEAR IN AN
57:27
INITIATIVE REFERRED TO AS CALIFORNIA 2030 WE ESTABLISHED A STEERING
COMMITTEE
57:33
THAT WAS MADE UP OF REPRESENTATIVES OF THE AREA AGENCIES ON AGING THE
STATE
57:39

INDEPENDENT LIVING CENTERS COUNTIES AND COUNTY WELFARE DIRECTORS AND WE'VE BEEN MEETING FOR

57:47

ABOUT A YEAR EXTENSIVE INDIVIDUAL INTERVIEWS FOCUS GROUPS AND A LOT OF

57:55

DATA ANALYSIS AND LOOKING AT BEST AND MODEL PRACTICES IN OUR STATE AND

58:00
NATIONWIDE SO THAT WORK IS COMING TO A CLOSE IN THE NEXT MONTH AND WE'LL BE

58:05

ABLE TO PRODUCE A REPORT A PUBLIC REPORT THAT EVERYONE WILL HAVE ACCESS TO SO WE'LL BRING YOU MORE DETAIL ON THAT

58:12

AND IT'S REALLY HOW CAN WE HOW CAN WE EQUIP OUR AAA TO SERVE THE POPULATION A

58:18

LARGER POPULATION AN OLDER POPULATION A MORE COMPLEX POPULATION MORE

58:25

DIVERSE POPULATION SO YOU KNOW WHAT CAN WE DO NOW TO PUT IN PLACE THE

58:31

STRUCTURES AND SYSTEMS AND THE GOVERNANCE THAT WE NEED TO BE REALLY STRONG BY

58:37

2030 AND THEN WE HAVE OUR AGING AND DISABILITY RESOURCE CONNECTION

58:42

PROGRAM THAT MANY OF YOU ARE FAMILIAR WITH OUR LEGISLATURE AND PRIOR

58:48

GOVERNORS U MADE A COMMITMENT TO THE ADRC EXPANSION AND WE'RE THRILLED

58:53

THAT THIS IS NOW IN ABOUT HALF THE COUNTIES IN OUR STATE THAT WE CAN WE CAN

58:58

POINT TO AN ADRC THAT'S UP AND OPERATIONAL AND WE'RE REALLY LOOKING AT

59:04

WHAT'S THE NEXT YOU KNOW WHAT'S THE SUSTAINABILITY PLAN FOR THE ADRC PROGRAM AND MODEL AND THAT IS PART OF THESE

59:11

CONVERSATIONS AS WELL WE'VE DONE A SWAT ANALYSIS A STRENGTHS WEAKNESSES

59:17

OPPORTUNITIES AND THREATS AND THAT WAS FOLLOWED BY A BUSINESS PLAN SO WE'RE

59:22

WE'RE PUTTING ALL OF THIS TOGETHER WE'RE WORKING ON IT THIS FALL WE'VE BEEN

59:28

SHARING THIS OUT AT DIFFERENT COMMITTEES THE DISABILITY AGING AND COMMUNITY LIVING ADVISORY COMMITTEE AND

59:34

OTHER WE HAVE AN ADRC ADVISORY COMMITTEE IT'S BEEN WE'VE HAD OTHER PUBLIC

59:40

MEETINGS WITH THE TRIPLE A NETWORK WITH THE CAREGIVER RESOURCE CENTERS AND OTHERS SO TODAY I JUST REALLY WANTED

59:47

TO FLAG FOR YOU MORE TO COME ON THIS WE'LL BE TALKING IN GREATER DETAIL WITH YOU THESE ARE ALL GOALS AND

59:54

INITIATIVES WITHIN THE MASTER PLAN FOR AGING AND IN OUR VIEW, THESE ARE CRITICAL NEXT STEPS TO BUILD THE LTSS

1:00:02

INFRASTRUCTURE AND CAPACITY THAT WE NEED IN OUR WE SO DESPERATELY NEED IN OUR STATE SO THANK YOU TO OUR TEAM FOR

1:00:10

SHARING IN THE CHAT SOME OF THIS ACTIVITY IF YOU WANT TO LEARN MORE FEEL

1:00:15

FREE TO REACH OUT WE'D BE GLAD TO GIVE YOU A LOT MORE INFORMATION BUT

1:00:21

TODAY IT WAS REALLY JUST A SNAPSHOT AND A AND A LOOK AT OH AND LOOKING AT ELLEN

1:00:26

I FORGOT THE CALIFORNIA COMMISSION ON AGING IS ALSO A MEMBER OF THE STEERING COMMITTEE AND HAS BEEN PART OF THE

1:00:33

CALIFORNIA 2030 WORK FROM THE OUTSET DOES ANYBODY HAVE ANY QUESTIONS

1:00:39

FOR

1:00:45

ME NOT SEEING

1:00:52

ANY NOT SEEING ANY YOU KNOW AS YOU KNOW THE THINKING BACK TO THE LANDSCAPE

1:00:59

WORK THAT WAS DONE HERE TOO FOR PEOPLE THAT CAN'T SLEEP AT NIGHT YOU

1:01:04

MIGHT WANT TO LOOK AT THE CALIFORNIA 2030 WORK BECAUSE IT'S REALLY IMPRESSIVE IN TERMS OF LOOKING AT THE

1:01:11

DEMOGRAPHICS OF OUR STATE AND WHO WE'RE SERVING TODAY AND WHO WILL BE SERVING IN THE FUTURE SO THERE'S A LOT

1:01:18

OF RICH DATA WE'LL BE SYNTHESIZING ALL OF THAT FOR YOU AND WHEN IN THE FINAL REPORT IT WILL BE YOU KNOW IN A

1:01:26

DIGESTIBLE FORMAT BUT FOR ANYBODY WHO'S REALLY INTERESTED THERE'S JUST SOME RICH DATA THERE TO TAKE A

1:01:33

LOOK AT THANKS FOR THE TIME ON THE AGENDA AND BACK TO YOU

1:01:39

RONINA THANK YOU SUSAN I WILL GO AHEAD AND PASS IT OVER TO CAROL SO WE CAN

1:01:44

GO AND TAKE A SHORT BREAK

1:01:50

CARROLL YOU'RE MUTED CARROLL THERE WE GO MUTED

1:01:55

THANK YOU EVERYONE WE'RE GOING TO TAKE A SHORT BREAK 10 MINUTES SO PLEASE GO GRAB YOURSELF SOMETHING TO DRINK TAKE A

1:02:01

QUICK STRETCH AND WE'LL SEE YOU BACK IT IS 203 APPROXIMATELY 213 THANK

1:02:13

YOUR WELCOME BACK FROM BREAK EVERYONE LET'S GO AHEAD AND RESE OUR COUNCIL

1:02:18

MEETING WITH RENEWED ENERGY AND FOCUS AT THIS TIME I WOULD LIKE TO INTRODUCE

1:02:23

YOU TO LEIGH BILLS FROM THE VICTIM SERVICES BRANCH SHE IS A BRANCH

1:02:30

CHIEF AT THE CALIFORNIA GOVERNOR'S OFFICE OF EMERGENCY

1:02:36

SERVICES WELCOME LEIGH HI EVERYONE TODAY I WAS ASKED TO TALK

1:02:44

A LITTLE BIT ABOUT THE PROGRAMS WE HAVE AT CALOES THAT RESPOND TO THE NEEDS OF

1:02:51

ELDER AND DEPENDENT ADULT VICTIMS OF CRIME SO I PUT TOGETHER A LITTLE

1:02:57

SHORT PRESENTATION THAT TALKS ABOUT THE VICTIM SERVICES BRANCH WHO WE ARE AND WHAT WE DO OVERALL INCLUDING THE FUND

1:03:06

SOURCES THAT WE OVERSEE AND THEN SOME POTENTIAL CUTS THAT ARE WORRISOME FOR

1:03:12

EVERYONE IN FEDERAL FUNDING AND THEN HIGHLIGHTING FOUR PROGRAMS SPECIFIC

1:03:17

PROGRAMS THAT MAY BE OF INTEREST AND DO YOU WANT ME JUST TO INDICATE ADVANCE SLIDE

1:03:25

YES, PLEASE NEXT SLIDE SO THE MISSION OF THE VICTIM

1:03:32

SERVICES BRANCH WITHIN CALOES IS TO PROVIDE TECHNICAL ASSISTANCE AND

1:03:38

SUPPORT TO VICTIM SERVICE PROVIDERS TO ENSURE ALL VICTIMS AND SURVIVORS IN CALIFORNIA RECEIVE THE SERVICES THEY

1:03:45

NEED SO I DIDN'T REALIZE THAT YOU ALL WOULD BE WORKING THE POWERPOINT SO THERE

1:03:50

IS SOME ANIMATION SO YOU'RE GOING TO HAVE TO CLICK AGAIN TO GET THE NEXT PORTION

1:03:56

SO, THE WAY WE DO THIS OR THE WAY WE ATTEMPT TO ACCOMPLISH THIS MISSION IS BY CREATING PROGRAMS THAT ARE TRAA INFORM

1:04:02

FORMENT VICTIM CENTERED NEXT PROVIDING TIMELY AND CONSISTENT

1:04:08

TECHNICAL ASSIST ASSISTANCE TO SUBRECIPIENTS SO THAT THEY CAN SPEND MORE TIME SERVING VICTIMS OF CRIME AND

1:04:15

LESS TIME ON PAPERWORK AND THEN LAST BUT CERTAINLY NOT LEAST TO ENSURE THAT WE HERE IN

1:04:23

CALIFORNIA COMPLY WITH ALL THE FEDERAL AND STATE REQUIREMENTS SO THAT WE NEVER JEOPARDIZE ANY OF THIS CRUCIAL FUNDING

1:04:31

NEXT SLIDE THE BRANCH AS A WHOLE IS PRETTY

1:04:37

LARGE WE HAVE 80 PROGRAMS ABOUT 80 STAFF PEOPLE AND WE OVERSEE APPROXIMATELY

1:04:43

1,200 GRANT SUB

1:04:48

AWARDS NEXT SLIDE AT ANY GIVEN TIME WE HAVE APPROX O

1:04:54

IMATELY 27 OPEN FEDERAL AWARDS IN THE NEXT SLIDE WE'LL SHOW YOU SOME OF THE FUNDS THAT WE OVERSEE BUT BECAUSE

1:05:00

FEDERAL AWARDS OFTEN COME WITH MULTIPLE YEARS OF OPERATION AT ANY GIVEN TIME WE

1:05:06

HAVE APPROXIMATELY 27 OPEN FOR WITH 12 UNIQUE PROGRAMS 18 DIFFERENT FUND

1:05:12

SOURCES REALLY ONLY THREE FUND SOURCES BUT 18 DIFFERENT SPECIFIC PROGRAMS THESE

1:05:17

FUNDS ARE REQUIRED TO SUPPORT AND AT ANY GIVEN TIME WE'RE MANAGING ABOUT A 1.3

1:05:23

BILLION DOLLAR FUNDING FOR VICTIMS OF CRIME THAT DOES NOT MEAN THAT WE GIVE OUT 1.3 MILLION A YEAR IT JUST MEANS

1:05:31

WE'RE RESPONSIBLE FOR KNOWING WHERE THAT MONEY WENT WHERE IT IS GOING WHAT WAS DONE WITH IT AND REPORTING TO THE

1:05:37

FEDERAL AND STATE GOVERNMENT ON THOSE FUND SOURCES NEXT

1:05:43

SLIDE THIS JUST SHOWS YOU SOME OF THE FEDERAL GRANTS NOT ALL 12 I BELIEVE BUT

1:05:48

SOME OF THE MAIN GRANTS THAT WE ADMINISTER ON THE BEHALF OF THE STATE OF CALIFORNIA FROM THE FEDERAL GOVERNMENT

1:05:55

IF YOU COULD CLICK THE VICTIMS OF CRIME ACT VOCA

1:06:01

VICTIM ASSISTANCE PROGRAM IS THE ONE THAT IS PROBABLY OF MOST INTEREST IT IS

1:06:06

SEEING A REDUCTION AND IT FUNDS HALF OF THE 80 PROGRAMS THAT WE

1:06:12

HAVE NEXT SLIDE THE CRIME VICTIM FUND SO THE VOCA

1:06:17

OF VICTIM ASSISTANCE FORMULA GRANT PROGRAM AND ALL OF THE PROGRAMS AUTHORIZED THROUGH THE VOCA THE CRIME

1:06:24

ACT ARE SUPPORTED THROUGH THE CRIME VICTIM FUND AND THE CRIME VICTIM FUND IS

1:06:30

FINES AND FEES FROM FEDERAL CRIMES NEXT

1:06:36

SLIDE IT WAS CREATED AS PART OF THE VOCA WHEN IN 1984 WHEN THE ACT PASSED, THEY

1:06:42

CREATED THE CRIME VICTIM FUND AND IT SUPPORTS A VARIETY OF PROGRAMS NOT JUST

1:06:48

THE VOCA VICTIM ASSISTANCE OR THE VOCA COMPENSATION PROGRAM AT THE CALVCB BUT A LOT OF OTHER PROGRAMS AT TIMES MONEY

1:06:56

HAS BEEN DIVERTED OVER TO THE STOP VIOLENCE AGAINST WOMEN AND THEN ALSO

1:07:01

THE ANTI-TERRORISM EMERGENCY RESERVE PROGRAM WHICH SUPPORTS A LOT OF

1:07:08

EFFORTS POSTM VICTIMIZATION NEXT SLIDE SO THIS REALLY SHOWS YOU THE

1:07:17

CAP AND SO THERE ARE MULTIPLE FACTORS THAT GO INTO HOW MUCH CALIFORNIA RECEIVES THROUGH THE VOCA OF VICTIM

1:07:23

ASSISTANCE PROGRAM AND THE FIRST PIECE OF THE PUZZLE IS THE CAP SO YOU'LL SEE HERE THAT THE CAP HAS VARIED

1:07:31

SIGNIFICANTLY OVER THE YEARS IF YOU COULD HIT ADVANCE THERE YOU GO SO IN

1:07:36

2021 THE CAP WAS 1 POINT 093 BILLION SO JUST OVER ONE JUST

1:07:43

TINY BIT OVER A BILLION THE PROJECTED CAP FOR 2024 IS 1.2 BILLION WHICH IS

1:07:50

DOWN FROM 1.9 BILLION AND IS WHY WE ARE STARTING TO LOOK AT PLANNING FOR

1:07:58

EVENTUAL CUTS NEXT

1:08:04

SLIDE THIS SLIDE SHOWS YOU THE AMOUNT CALIFORNIA HAS RECEIVED THROUGH THE VOCA

1:08:10

VICTIM ASSISTANCE PROGRAM AND IT SHOWS YOU WHAT THE CAP WAS THE YEAR THAT WE

1:08:15

RECEIVED IT IT'S NOT A DIRECT CORRELATION BECAUSE THERE'S A LOT OF FACTORS THAT GO INTO DETERMINING HOW

1:08:21

MUCH MONEY IS AVAILABLE FOR THE VOC VICTIM ASSISTANCE PROGRAM THERE ARE THE SET AIDES THAT CONGRESS

1:08:28

ESTABLISHES THERE IS THE FORMULA THAT FEEDS INTO THE VOCA VICTIM COMPENSATION

1:08:34

PROGRAM AND THEN THE PORTION THAT IS REQUIRED FOR

1:08:40

THE VOC OF VICTIM ASSISTANCE AND ANY MONEY THAT WAS LEFT OVER NOT USED THROUGH THE FORMULA FOR THE COMPENSATION

1:08:46

PROGRAM MAKE UP THE VOC OF VICTIM ASSISTANCE SO WE REALLY DON'T KNOW WHAT WE'RE LOOKING AT BUT WE DO HAVE SOME

1:08:53

PROJECTIONS NEXT SLIDE AND HERE YOU'LL SEE WE'RE PROJECTING AND THIS IS A VERY ROUGH

1:09:01

ESTIMATE RECEIVING APPROXIMATELY A HUNDRED MILLION DO FOR THIS PROGRAM THE

1:09:06

HIGHEST WAS IN 2018 WHERE WE RECEIVED ALMOST FOUR MILLION \$400 MILLION AND NOW

1:09:12

WE'RE LOOKING TO BE DOWN AT ABOUT A 100 MILLION NEXT

1:09:19

SLIDE SO THE PROGRAMS AS A WHOLE WE'RE STILL DETERMINING HOW WE'RE GOING

1:09:27

TO ADMINISTER THE CUTS, WE'RE WORKING WITH THE FOCUSING COMMITTEE AND NO FIRM

1:09:33

DECISION HAS BEEN MADE SO WE DON'T KNOW YET BUT WE KNOW CUTS ARE COMING THERE ARE SOME ADVOCACY EFFORTS AT THE STATE

1:09:40

AND FEDERAL LEVEL TO FIND OTHER SOURCES TO AUGMENT THE CRIME VICTIM FUND AND

1:09:46

ALSO, EFFORTS TO RAISE THE CAP WHICH WOULD RESULT HOPEFULLY IN MORE FUNDING

1:09:51

COMING TO STATES THROUGH THE FORMULA GRANT PROGRAM PROGRAMS BUT
IT'S REALLY UNCERTAIN SO UNFORTUNATELY AND I KNOW

1:09:57

PEOPLE REALLY ARE VERY INTERESTED IN KNOWING EXACTLY WHAT'S GOING TO
HAPPEN

1:10:02

WE JUST DON'T KNOW WE DON'T KNOW BECAUSE THERE ARE TOO MANY
UNKNOWN AT THIS POINT WE'RE WAITING FOR THE FEDERAL

1:10:08

BUDGET TO PASS WE'RE WAITING TO SEE HOW ADVOCACY EFFORTS AT STATE AND
FEDERAL

1:10:13

LEVEL TURN OUT AND THERE JUST A LOT OF UNKNOWN SO WE DON'T KNOW WE
WORK WITH

1:10:19

OBC THE OFFICE FOR VICTIMS OF CRIME WHO ADMINISTERS THIS AT THE
DEPARTMENT OF JUSTICE THE FEDERAL DEPARTMENT OF

1:10:25

JUSTICE AND THEY PROVIDE INFORMATION AS THEY CAN BUT REALLY, THEY'RE
GUESSING

1:10:31

AND PROJECTING JUST LIKE WE ARE WHAT I CAN SAY IS WE'RE PLANNING

1:10:38

NOW FOR REDUCTIONS THAT WILL START IN FISCAL YEAR

1:10:45

20242 SO NO PROGRAMS WILL BE IMPACTED THE SOONEST PROGRAMS WOULD BE
IMPACTED

1:10:51

WOULD BE IN JULY PROGRAMS THAT START

1:10:57

ON JULY 1, 2024, OR AFTER SO IF THERE'S A PROGRAM THAT STARTS

1:11:03

1124 THAT THERE'S FUNDING FOR THAT PROGRAM FOR THE NEXT YEAR IT'S JUST
ANYTIME WE'RE TALKING ABOUT A PROGRAM

1:11:10

THAT WOULD START JULY 1, 2024 OR AFTER WE'RE LIKELY GOING TO SEE SOME
KIND OF

1:11:17

REDUCTIONS COMPETITIVE PROGRAMS WE ARE LOOKING AT IN TERMS OF THE
COMPETITIVE PROGRAMS THAT ARE GOING NOW AND

1:11:23

COMPETITIVE PROGRAMS GOING FORWARD LOOKING AT THE POTENTIAL TO
REDUCE THE NBER OF SUBRECIPIENTS BECAUSE WE

1:11:31

ANTICIPATE THAT WE WON'T BE ABLE TO SUPPORT THEM FOR THE FIVE YEARS OF THE FUNDING CYCLE AND WE DON'T WANT TO

1:11:36

COMMIT TO FUNDING THAT WE AREN'T GOING TO HAVE MEANING WE DON'T WANT TO SAY FOR YEAR ONE WE'RE GOING TO FUND A 100

1:11:43

SUBRECIPIENTS AND THEN IN YEAR TWO HAVE TO CUT THEM ALL 50% OR REDUCE THE NBER

1:11:49

AT THAT TIME SO WE'RE LOOKING AT REDUCTIONS TO THOSE PROGRAMS MOVING FORWARD FOUR OF THE PROGRAMS THAT I

1:11:56

THINK ARE OF PARTICULAR INTEREST TO THIS GROUP INCLUDE NEXT SLIDE

1:12:03

PLEASE THE FIRST LET ME JUST TELL YOU WHAT THE FOUR THE ELDER ABUSE PROGRAM THE LEGAL ASSISTANCE PROGRAM THE

1:12:10

SPECIALIZED EMERGENCY HOUSING PROGRAM AND THE UNSERVED UNDERSERVED ADVOCACY

1:12:15

PROGRAM THE FIRST ONE I'M GOING TO TALK ABOUT IS THE ELDER ABUSE PROGRAM AND THIS PROGRAM IS OUR MAIN FOCUS MAIN

1:12:22

PROGRAM THAT IS FOCUS SOLELY ON RESPONDING TO THE NEEDS OF ELDER INDEPENDENT ADULT SURVIVORS' VICTIM

1:12:29

SURVIVORS OF CRIME AND THIS IS A DIRECT SERVICES AND A COLLABORATION TO INCL TO

1:12:35

ENSURE THAT COMMUNITIES ARE LOOKING AT A MULTI-DISCIPLINARY RESPONSE NEXT

1:12:43

SLIDE THIS PROGRAM HAS WAS JUST RELEASED ON SEPTEMBER 28, 2023, FOR THE NEXT

1:12:50

COMPETITIVE 5-YEAR CYCLE IT PROPOSES ARE DUE THE 17TH OF NOVEMBER SO RIGHT NOW ON

1:12:56

OUR WEBSITE AND I I'LL SHOW YOU WHERE IT IS LATER YOU CAN GO AND LOOK AND

1:13:02

SUBMIT A PROPOSAL ANYTIME BETWEEN NOW AND NOVEMBER 17TH TO COMPETE FOR FUNDING

1:13:07

THE MAXIM ALLOCATION FOR THIS PROGRAM IS \$ 217 ,000 AND THE DETAILS OF THE PROGRAM

1:13:15

WILL BE IN THE REQUEST FOR PROPOSAL NEXT

1:13:20

SLIDE THE LEGAL ASSISTANCE PROGRAM IS OUR LEGAL ASSISTANCE BOTH CRIMINAL AND

1:13:26

CIVIL LEGAL ASSISTANCE FOR SURVIVORS OF CRIME INCLUDING SPECIALIZED POPULATION

1:13:32

SUCH AS ELDERLY SUCH AS DEPENDENT ADULTS SUCH AS SPANISH-SPEAKING

1:13:38

SURVIVORS WHATEVER CULTURALLY SPECIFIC PROVIDERS ALL OF THOSE GROUPS CAN BE

1:13:44

PRIORITIZED WITHIN THIS PROGRAM NEXT SLIDE THIS SHOWS

1:13:51

YOU WHEN FOLKS WHEN SUBRECIPIENTS IDENTIFIED A POPULATION TO

1:13:58

FOCUS ON WHAT PERCENT THEY FOCUSED ON THESE DIFFERENT POPULATIONS AND THIS

1:14:03

PARTICULAR ONE IS PRIME TYPES SO FOR ELDER ABUSE 11% OF THE SUBRECIPIENTS IN

1:14:10

THIS PROGRAM FOR FISCAL YEAR 2223 WE'RE JUST NOW STARTING TO LOOK AT THE 2324 SO

1:14:17

I DON'T HAVE STATISTICS YET ON WHAT THEY'LL BE FOCUSING ON BUT THE PREVIOUS CYCLE 11% CHOSE TO FOCUS ON PROVIDING

1:14:26

CIVIL AND CRIMINAL SERVICES LEGAL SERVICES TO ELDERS THEN THE OTHER THING I SHOULD

1:14:33

POINT OUT IS THAT THIS PROGRAM IS GOING COMPETITIVE IT JUST WENT COMPETITIVE THIS YEAR SO IT IS SCHEDULED TO GO

1:14:38

COMPETITIVE AGAIN IN 2027-28 NEXT

1:14:44

SLIDE THE SPECIALIZED EMERGENCY HOUSING PROGRAM THIS PROGRAM WAS REALLY CREATED

1:14:50

WITH THE NEEDS OF ELDERLY IN MIND SPECIFICALLY LOOKING TO POTENTIALLY HELP

1:14:57

APS IN FINDING PLACEMENTS FOR ELDERS WHEN THEY NEED EMERGENCY SHELTER OR

1:15:04

EMERGENCY HOUSING AND THE ASSISTANCE THAT GOES WITH THAT NEXT

1:15:13

SLIDE HERE YOU'LL SEE THAT 7% OF SUBRECIPIENTS THAT CHOSE A FOCUS F ARE

1:15:19

FOCUSING ON ELDER ABUSE AND AGAIN THIS PRO PROGRAM IS NOT SLATED TO GO

1:15:25

COMPETITIVE MEANING, WE AWARD FUNDS FOR FIVE YEARS SO WE HAVE A COMPETITIVE PROCESS AND WE COMMIT TO FIVE YEARS THE

1:15:32

UPSIDE OF THAT IS IT REALLY CREATES STABILITY FOR THE SUB RECIPIENTS TO KNOW THAT THEY'RE GOING TO HAVE SUPPORT FOR

1:15:39

FIVE FULL YEARS BEFORE THEY HAVE TO COMPETE AGAIN OR POTENTIALLY LOSE FUNDING HOWEVER FIVE YEARS IS A LONG

1:15:46

TIME TO WAIT TO COMPETE SO IT'S IT IS A DOUBLE- EDGED SWORD NEXT

1:15:52

SLIDE THE UNSERVED UNDERSERVED VICTIM ADVOCACY AND OUTREACH PROGRAM IS AN ADVOCACY

1:15:59

PROGRAM DIRECT SERVICE PROGRAM WITH THE GOAL OF PROVIDING CULTURALLY

1:16:06

APPROPRIATE SERVICES TO VICTIM'S SURVIVORS OF CRIME SO WE'RE NOT JUST

1:16:11

TALKING ABOUT HERE ARE THE SERVICES WE'RE TRYING TO TAILOR THEM TO TOWARD WHATEVER GROUP THE AGENCY CHOSE TO FOCUS

1:16:18

ON NEXT SLIDE AND THIS PROGRAM DOES REQUIRE THEM TO CHOOSE EITHER A CRIME

1:16:23

TYPE OR A MARGINALIZED VICTIM GROUP HERE YOU'LL SEE AGAIN 7% OF THE SUBRECIPIENTS

1:16:31

THAT ARE FUNDED THROUGH THIS PROGRAM CHOSE TO FOCUS ON ELDER ABUSE AND THE

1:16:36

NEXT COMPETITIVE CYCLE IS 2026-27 NEXT

1:16:43

SLIDE I THINK MOST PEOPLE KNOW BUT IN CASE YOU DON'T OUR WEBSITE YOU CAN GO TO

1:16:49

APPLY FOR GRANTS NEXT SLIDE

1:16:54

AND THEN YOU'LL SEE THE SEARCH FOR GRANTS AND IF YOU HEAR IF YOU CLICK HERE

1:17:00

YOU WILL GO TO THE NEXT SLIDE WHICH WILL SHOW YOU ALL THE OPEN SOLICITATIONS THE RED ARROW ALSO SHOWS

1:17:08

YOU WHERE YOU WOULD GO TO GET ON OUR LIST SERVE SO OUR LIST SERVE IS USED FOR

1:17:13

TWO PURPOSES ONE FOR OUR COMPETITIVE

1:17:18

OPEN FUNDING SO YOU'RE NOT GONNA IF IT'S A NON-COMPETITIVE PROGRAM MEANING IT'S YEAR TWO THREE FOUR OR FIVE

1:17:26

OF COMPETITIVE ONCE COMPETITIVE PROCESS OR IT'S A NON-COMPETITIVE SOL

1:17:31

SOLICITATION MEANING ONLY ONE ENTITY IS ELIGIBLE OR A FINITE GROUP IS IDENTIFIED

1:17:37

AS ELIGIBLE IT WILL YOU WILL NOT GET AN EMAIL SO YOU'RE NOT GOING TO GET 80 EMAILS FROM US EVERY YEAR YOU'LL GET AN

1:17:42

EMAIL FOR ANY OPEN SOLICITATION THAT IS COMPETITIVE AND OPEN TO A LARGE GROUP OF

1:17:48

PEOPLE AND YOU'LL ALSO GET NOTICED OF ANY PUBLIC MEETINGS WE HAVE SO WE HAVE

1:17:53

SEVERAL ADVISORY BODIES THAT HELP GUIDE US IN MAKING RECOMMENDATIONS FOR HOW TO

1:17:58

USE THE FUNDING SO FOR THIS PURPOSE WE USE THIS MAILING LIST AS WELL BUT WE

1:18:04

ARE VERY COMMITTED TO ONLY USING IT FOR THOSE TWO NEEDS AND MAKING SURE THAT

1:18:11

WE'RE NOT FLOODING YOUR EMAILS BECAUSE I KNOW LIKE MYSELF MANY OF YOU GET TONS OF EMAILS AND WHEN YOU GET MULTIPLE

1:18:17

EMAILS FROM THE SAME LIST SERV IN A DAY YOU START TO TEND TO IGNORE THEM
SO WE WANTED TO AVOID THAT SO WE WERE REALLY

1:18:24

COGNIZANT TO BE VERY SELECTIVE WHAT WE SEND OUT HERE I DID SEE A IN THE
CHAT

1:18:30

A QUESTION CAME UP TO WHAT IS CONSIDERED A VICTIM THROUGH THE VOCA
VICTIM ASSISTANCE FORMULA GRANT PROGRAM AND IT

1:18:37

IS VERY BROAD IT IS ANYONE WHO HAS SUFFERED PHYSICALLY EMOTIONALLY
FINANCIALLY DUE TO THE COMMISSION OF A

1:18:44

CRIME SO IT'S AND WHAT YOU KNOW WHAT AGIE ASKED A LOT IS IS FINANCIAL AB

1:18:51

ABUSE FOR ELDERLY ARE THEY ELIGIBLE AND THE

1:18:56

ANSWER IS DEFINITELY YES THAT IS CONSIDERED A CRIME THAT IS ELIGIBLE UNDER
THE VOCAL VICTIM ASSISTANCE

1:19:02

FORMULA GRANT PROGRAM NOW WE'RE AT THE POINT WHERE WE HAVE
QUESTIONS DOES ANYONE HAVE

1:19:08

QUESTIONS FOR

1:19:17

ME THANK YOU LEIGH THIS IS VERY INFORMATIVE IF COMMITTEE MEMBERS HAVE

1:19:24

ANY QUESTIONS I KNOW THIS IS SOMETHING THAT WE WAS A FOCUS DURING A
WORK GROUP

1:19:29

OUR WORK GROUPS PLEASE FEEL FREE TO ANSWER ASK THOSE QUESTIONS I KNOW

1:19:34

LISA HAS HER HAND UP HI LISA HI THERE HI LEIGH THANKS SO MUCH FOR BEING
HERE

1:19:41

WE WORKED CLOSELY TOGETHER FOR MANY YEARS AND HAVE JUST BEEN SO
DELIGHTED BY HOW C HAS BEEN RESPONSIVE TO THE NEEDS

1:19:49

OF OLDER CRIME VICTIMS AND I WAS JUST WONDERING IF YOU COULD TALK A
LITTLE BIT ABOUT SOME OF THE PROGRAMS THAT YOU'RE

1:19:56

THAT YOU'RE FUNDING NOW ESPECIALLY THE MULTI-DISCIPLINARY TEAMS AND THE
LEGAL SERVICES BECAUSE I THINK MAYBE NOT

1:20:02

EVERYONE ON THIS CALL KNOWS THE BREATH OF THE OF THE SERVICES THAT YOU'RE FUNDING RIGHT NOW SURE SO YOU KNOW

1:20:11

I'M NOT THE RIGHT PERSON TO SPEAK ABOUT INDIVIDUAL SUB AWARDS BECAUSE THERE ARE 1,00 OF THEM IN OUR BRANCH AND WE HAVE

1:20:18

80 STAFF WHO KNOW A LOT MORE THAN I DO BUT I WILL SAY THAT THE ELDER ABUSE

1:20:24

PROGRAM IS A COMBINATION YOU WILL SEE PEOPLE DOING REALLY AND THIS IS A A CORE

1:20:30

BELIEF OF OURS AT K AND THE VITIM SERVICES BRANCH IS THAT COMMUNITIES KNOW BEST WHAT THEY NEED TO SERVE PEOPLE IN

1:20:38

THEIR COMMUNITIES SO WE AREN'T REAL RIGID SO SOMETIMES YOU WILL SEE A DA'S OFFICE APPLYING AND PARTNERING WITH

1:20:46

APS AND COMMUNITY- BASED ORGANIZATIONS TO DO A MULTI-IS AR

1:20:53

APPROACH TO IDENTIFYING TO CONNECTING TO SERVING ELDER ABUSE

1:20:59

VICTIMS THAT'S VERY COMMON IN TERMS OF ELDER LEGAL ASSISTANCE THIS IS A

1:21:06

REALLY NEW AND EXCITING AREA AND IT'S NOT I GUESS IT'S NOT REALLY THAT NEW IT'S PROBABLY SIX- OR SEVEN-YEARS OLD

1:21:13

NOW BUT IN 2000 MAYBE IT WAS 2015 SO NOW I'M DATING MYSELF IT'S ALMOST EIGHT

1:21:18

YEARS AGO, WE WERE ALLOWED TO START USING THESE FUNDS FOR CRIMINAL AND

1:21:24

CIVIL ASSISTANCE TO VICTIMS OF CRIME AND THAT'S A REAL EXCITING AREA FOR US

1:21:29

BECAUSE IT IS A NEED IT'S A HUGE NEED AND CIVIL YOU KNOW WE'RE TALKING ABOUT

1:21:34

RESTRAINING ORDERS WE'RE TALKING ABOUT FAMILY CUSTODY ISSUES LOTS OF CIVIL

1:21:41

ISSUES BUT WE'RE ALSO TALKING ABOUT CRIMINAL CASES AND THERE'S KIND OF TWO AREAS WHERE WE TALK ABOUT THIS ONE IS

1:21:47

EXPUNGEMENT SO WE SEE A LOT OF WE SEE A LOT OF FOLKS ARRESTED FOR
1:21:55
PROSTITUTION WHEN THEY ARE TRULY TRAFFICKED AND SO WE WANT TO BE ABLE
TO
1:22:01
ALLOW FOR THAT WE ALSO SEE PEOPLE NEEDING FINANCIAL ASSISTANCE AROUND
I
1:22:07
MEAN LEGAL ASSISTANCE AROUND FINANCIAL ABUSE IDENTITY THEFT AND THEN
WE EVEN
1:22:13
ALLOW FOLKS TO GO IF THERE ARE A VICTIM AND JUST NEED TO HAVE BE
REPRESENTED IN
1:22:20
THE CRIMINAL PROCESS AS A VICTIM OF CRIME SO THAT'S KIND OF THE AREAS
THAT WE FOCUS ON BUT AGAIN WE'RE VERY
1:22:28
OPEN IN LETTING AGENCIES DEFINE WHAT KIND OF SERVICES THEY WANT
1:22:34
TO PROVIDE THE MAJORITY OF OUR LEGAL ASSISTANCE SERVICE PROVIDERS
PARTNER
1:22:40
WITH AN ADVOCATE BECAUSE WE HAVE PEOPLE COMING FOR LEGAL ASSISTANCE
BUT THEY NEED A LOT OF OTHER CARE AS WELL AND SO
1:22:47
THAT THAT'S VERY COMMON IN WHAT WE DO
1:22:56
THANK YOU, LEIGH. LISA DID YOU HAVE, ANY OTHER
1:23:03
QUESTIONS YOU'RE MUTED I'M GOOD FOR NOW THANK YOU LOOKS
1:23:11
LIKE YOU HAVE ANOTHER HAND UP THOUGH SO
1:23:19
WE DO ALSO HAVE A QUESTION FOR FROM MARTY
1:23:24
HE WAS NOT AWARE OF THE DETAILS SO THIS WAS REALLY HELPFUL IT'S OKAY
1:23:31
Its FEEDBACK THANK YOU MARTY THANK
1:23:37
YOU I HAVE A QUESTION TOO HOWARD IS
1:23:43
THAT YOU YEAH THAT'S ME OKAY THANK YOU
1:23:48
HOWARD YEAH, I HAD MY QUESTION IS

1:23:54

CAN WE DO ANYTHING TO GET ALL THE AGENCY AND

1:24:04

PROGRAM THE CRIME VICTIM AND OTHER VICTIMS OF ELDERLY ABUSE UNDER ONE

1:24:14

ROOF IS THE QUESTION DOES THE PROGRAM ALLOW SUPPORT TO DO THAT TO GET

1:24:20

EVERYONE IN UNDER ONE ROOF COLLABORATING YEAH CAN WE GROUP

1:24:29

EVERYTHING TOGETHER TO THAT CRIME BUT ONLY HAVE TO MAKE ONE STOP AND
THAT THEY

1:24:35

DON'T HAVE TO JUMP FROM AGENCY TO AGENCY TO AGENCY SURE THAT IS
SOMETHING THAT

1:24:41

PEOPLE COULD DO WITH THE THROUGH THE ELDER ABUSE PROGRAM CERTAINLY
ALLOWABLE

1:24:47

TO COORDINATE AND CREATE SPACE SO THAT THERE IS KIND OF A ONE-STOP SHOP
OF

1:24:53

COURSE THERE IS THE FAMILY JUSTICE CENTERS THAT WITH THE FOCUS TO DO
THAT IN SOME COMMUNITIES NOT ACROSS THE

1:25:01

STATE NOT IN EVERY COMMUNITY BUT THAT IS THE GOAL OF THE FAMILY JUSTICE
CENTER TO

1:25:06

HAVE A ONE-STOP SHOP OF COURSE IT'S NOT FOCUSED ON SERVICES FOR JUST
ELDERS AND

1:25:12

DEPENDENT ADULTS BUT THAT IS SOMETHING THAT COULD BE CREATED IN A
COMMUNITY USING THE XE THAT WOULD WE

1:25:19

CALL THE ELDER ABUSE PROGRAM THE FUNDS TO THAT PROGRAM THAT WOULD BE
VERY IMPORTANT

1:25:27

BECAUSE THERE'S SUCH A GREAT NEED TO HELP PEOPLE WHO ARE VICTIM OF
ELDER

1:25:34

CRIME AND ABUSE AND WHAT CAN BE DONE IS THERE

1:25:40

ANYTHING THAT CAN BE DONE TO PUT THESE SCAMMERS OUT OF BUSINESS YOU
KNOW PEOPLE WHO

1:25:46

TAKE ADVANTAGE OF THEIR MONEY AND THAT KIND OF THING IS THERE ANYTHING WE COULD DO TO GET THE POLICE OPERATOR

1:25:55

WEB I'M NOT SURE I'M THE RIGHT PERSON TO

1:26:01

ANSWER THAT IS THERE SOMEBODY ELSE WHO KNOWS WHAT WE COULD DO TO I'M NOT

1:26:08

SURE, WHO WE'RE TRYING TO REMOVE FROM WELL I GET CALLED FOR

1:26:17

SCAM LITERALLY EVERYDAY OFFERING EVERYTHING FOR GREATER MEDICARE BENEFIT TO FUNERAL

1:26:25

SERVICES OH OKAY YEAH THAT'S NOT SOMETHING THAT I

1:26:31

KNOW ANYTHING ABOUT BUT I I SHARE THE FRUSTRATION AND I KNOW IT IS THE PROBLEM IS REAL AND CERTAINLY REAL FOR ELDERS

1:26:39

WHO ARE HOME AND MAY ANSWER THEIR PHONE MORE THAN SAY YOU OR I

1:26:46

DO I BERA MAY HAVE MORE INFORMATION ON THAT HOWARD BERA

1:26:54

SURE, HOW I CAN DETECT THE SCAMMER WHEN THEY'RE COMING YOU KNOW THEY MAKE IT

1:27:00

POSSIBLE REWARDS AND STUFF LIKE THAT BUT A LOT OF ELDERLY PEOPLE DON'T KNOW IF A

1:27:07

SCAMMER CALLED THEM OFFERING THEM A FREE VACATION TO HAWAII OR WHATEVER THEY MIGHT

1:27:13

JUMP AT IT NOT KNOWING THAT IT IS A SCAM YOU'RE ABSOLUTELY RIGHT HOWARD AND

1:27:18

AT BET TZEDEK WE'RE LUCKY ENOUGH TO BE ONE OF THE RECIPIENTS OF THE ONE OF THE UV GRANTS AND ONE OF ONE OF THE THINGS THAT WE'VE PRIORITIZED AND TRYING TO HELP

1:27:25

WITH THAT AND MAYBE I CAN GET YOU CAN DIRECT MESSAGE ME YOUR EMAIL AND I CAN CONNECT YOU WITH OUR PROGRAM ADVOCATE

1:27:33

THAT CAN HELP WITH PROVIDING THE RESOURCES ON HOW TO GET YOUR NUMBER BLOCKED OR TRY TO FURTHER PREVENT THOSE

1:27:38

CALLS BUT ONE THING WE REALLY BELIEVE IS BEING BOOTS ON THE GROUND AND HELPING DISSEMINATE QUICKLY WHAT SCAMS LOOK LIKE

1:27:45

LIKE FOR INSTANCE THERE WAS THERE WAS A NEWS SCAM WITH SOMEBODY CATFISHING PEOPLE ON INSTAGRAM LIKE MESSAGING YOU

1:27:51

SAYING LIKE OH I'M ALREADY HOST AND I REALLY APPRECIATE IF YOU COULD SEND IN A DONATION SO I JUST WANT TO GIVE A SHOUT

1:27:56

OUT TO LIKE THE BIG IMPACT THAT THE CALLOUT AS UV GRANTS HAVE HELPED US YOU KNOW WE HAVE A SOCIAL WORKER AND A PROGRAM ADVOCATE BECAUSE OF THAT CAES

1:28:03

FUNDING THAT HAS ALLOWED US THAT ALLOWS THE ATTORNEYS TO DO THE LEGAL SERVICES IN ORDER WHEN SOMETHING DOES GO WRONG

1:28:09

BUT THE CA SUV REALLY DOES ALSO HELP WITH THOSE PREVENTION SERVICES TO QUICKLY CUT OFF SCAMMERS AS THEY GET

1:28:16

MORE AND MORE SOPHISTICATED AND FURTHER DISSEMINATE WITH OTHER PROFESSIONALS OR OTHER COMMUNITY MEMBERS WHO ARE THE

1:28:22

RIGHT PEOPLE IN TERMS OF LOCAL LAW ENFORCEMENT FBI AGENTS THAT LIKE FULL FOCUS ON LIKE THE ELDER ABUSE WIRE SCAMS

1:28:29

TO MAKE SURE SENIORS ARE QUICKLY CON CONNECTED WITH THE LAW ENFORCEMENT TO STOP THE SCAM BUT ALSO TO FURTHER PR

1:28:36

PREVENT THE EXPLOITATION SO I'LL LOOK FOR YOUR EMAIL OR I'LL CHECK RANJANA AND I

1:28:42

BE MIGHT BE ABLE TO SHARE SOME RESOURCES ON HOW TO PREVENT SCAMMERS FOR FURTHER CALLING YOUR PHONE

1:28:49

NUMBER THANK YOU VERY MUCH THANK YOU FOR YOUR ANSWER AND

1:28:57

WE SHOULD HAVE TO DO EVERYTHING WE CAN TO MAKE SURE THAT ELDERLY PEOPLE

1:29:04

DON'T GET SCAMMED BY PEOPLE OFFERED EVERYTHING FROM UN UNEXPECTED BENEFIT

1:29:11

FROM MEDICARE TO AS I SAY FUNERAL

1:29:20

SERVICES THANK YOU HOWARD

1:29:27

LISA WELL I WOULD JUST ADD TO THAT THAT THIS IS A HUGE PROBLEM AND IT'S SO MANY

1:29:33

DIFFERENT ASPECTS OF IT YOU KNOW ONE OF THE THINGS THAT WE AT CJC HAVE BEEN DOING WE HAVE OUR A TEAM HAS BEEN

1:29:40

LOOKING AT WORKING WITH BANKS TO TRY TO FIGURE OUT WHAT THE ROLE OF BANKS IN STOPPING TRANSACTIONS FROM GOING

1:29:47

THROUGH SO THAT'S ONE END OF IT THERE'S ALSO LOOKING AT THE LAW ENFORCEMENT PIECES OF IT BUT I THINK

1:29:54

YOU KNOW THE POINT THAT BERTHA IS MAKING IS IT'S REALLY SO MUCH

1:29:59

EASIER WELL IT'S NOT EASY NOTHING IS EASY WHEN IT COMES TO FINANCIAL EXPLOITATION AND SCAMS BUT YOU KNOW

1:30:05

PREVENTION IS CERTAINLY MORE STRAIGHTFORWARD THAN TRYING TO PROSECUTE AND GET MONEY BACK BUT THOSE ARE ALSO

1:30:13

ISSUES AND IF YOU WANT TO KNOW MORE ABOUT FINANCIAL ABUSE, WE HAVE A LOT IN THE CALIFORNIA ELDER JUSTICE COALITION

1:30:22

NEW BLUEPRINT SO IT GIVES YOU KIND OF A SCOPE OF HOW IT'S BEING ADDRESSED FROM KIND OF PREVENTION

1:30:29

PROSECUTION JUST THE ROLE OF TRYING TO INTERRUPT SCAMS AS THEY'RE HAPPENING AND TURNING THEM AROUND, I'LL

1:30:36

PUT OUR WEB ADDRESS IN THE IN THE

1:30:48

CHAT THANK YOU LISA I'M GOING TO AHEAD AND PUT THE INFORMATION IN THE CHAT FOR

1:30:55

YOU DOES ANYONE HAVE ANY COMMITTEE MEMBER HAVE ANY ADDITIONAL QUESTIONS FOR

1:31:05

LEIGH, PLEASE LET ME KNOW IF I MISSED ANYONE AND IF THEIR HANDS ARE RAISED NO

1:31:11

HANDS ARE RAISED OKAY THANK YOU SO MUCH LEIGH THIS WAS VERY INFORMATIVE WE APPRECIATE YOU

1:31:17

PRESENTING FOR CALOES THANK YOU

1:31:27

NEXT I'D LIKE TO INTRODUCE MY COLLEAGUE REGINA WRIGHT WHO IS THE STATE PUBLIC GUARDIAN LISON TO PROVIDE INFORMATION ON

1:31:34

THE STATE PUBLIC GUARDIAN WORK THAT SHE'S BEEN LEADING

1:31:39

REGINA THANK YOU RANJANA FOR THE INTRODUCTION SO HI EVERYONE MY NAME IS REGINA WRIGHT AND I WORK FOR THE

1:31:45

CALIFORNIA DEPARTMENT OF AGING AS THE STATE PUBLIC GUARDIAN LIAISON SO ONE OF MY PRIMARY OBJECTIVES TODAY IS TO GET

1:31:52

YOU FAMILIAR WITH MY POSITION THE CREATION OF MY POSITION WHO I AM AND

1:31:57

SOME ACTIVITIES THAT I'VE BEEN DOING I WILL BE GIVING SOME HIGHLIGHTS FROM THE 2023 PUBLIC GUARDIAN SURVEY OF JUST

1:32:05

SOME AREAS THAT I'VE BEEN FOCUSED ON HERE IS MY CONTACT INFORMATION MY EMAIL ADDRESS IS RIGHT

1:32:12

THERE PLEASE FEEL FREE TO EMAIL ME ALSO PUT IT IN THE CHAT NEXT SLIDE

1:32:19

PLEASE SO SOME BACKGROUND ABOUT THE CREATION OF MY POSITION SO MY POSITION

1:32:25

AS THE STATE PUBLIC GUARDIAN LEIS ON IT WAS CREATED IN THE CALIFORNIA

1:32:30

DEPARTMENT OF AGING'S 2021 2022 BUDGET CHANGE PROPOSAL FOR THE MASTER PLAN FOR

1:32:35

AGING IMPLEMENTATION SO AGAIN MY POSITION WAS FUNDED THROUGH A BUDGET CHANGE

1:32:41

PROPOSAL SPECIFICALLY RELATED TO THE MASTER PLAN FOR AGING WHEN THE SLIDES GO OUT, YOU'LL BE ABLE TO CLICK ON THE LINK

1:32:48

AND THAT'LL CLICK THAT'LL TAKE YOU DIRECTLY TO THE BUDGET CHANGE PROPOSAL SO YOU CAN SEE THAT EXACT

1:32:54

LANGUAGE STATE PUBLIC GUARDIAN LE IS ON AS MY WORKING TITLE BUT FOR THOSE

1:32:59

OF YOU WHO ARE FAMILIAR WITH STATE OF CALIFORNIA CLASSIFICATIONS MY CLASSIFICATION IS A STAFF SERVICES

1:33:07

MANAGER TO MANAGERIAL WHICH IS A MID-LEVEL MANAGER WHO IS A SPECIALIST WHO SO I DON'T

1:33:15

SUPERVISE ANYBODY I'M MORE OR LESS A TEAM OF ONE WHO'S AT THE MID-LEVEL MANAGER POSITION I JUST WANTED TO GIVE

1:33:21

THAT CONTEXT AS FAR AS YOU KNOW BECAUSE IT CAN BE KIND OF CONFUSING

1:33:28

ABOUT LIKE WHAT LEVEL MY POSITION IS I'M DEFINITELY NOT A GOVERNOR APPOINTEE SO PLEASE KNOW THAT I'M WALKING OUT OF

1:33:34

HERE BUT I'M ALSO NOT SORT OF I'M NOT AN ANALYST EITHER SO I'M AT THE

1:33:40

MID-LEVEL MANAGER POSITION SO YOU KNOW MY PURPOSE IS TO SERVE A CDA'S

1:33:46

LIAISON WITH COUNTY PUBLIC GUARDIAN PROGRAMS AND CONDUCT RESEARCH ON PROBATE CONSERVATORSHIP

1:33:52

TO FORMULATE STRATEGIES TO IMPROVE THE QUALITY OF AN ACCESS TO PROBATE CONSERVATORSHIP STATEWIDE WITH THE GOAL

1:33:58

OF PROTECTING VULNERABLE INDIVIDUALS FROM ABUSE NEGLECT EXPLOITATION AND SELF- NEGLECT AND I'VE BEEN IN THE

1:34:05

POSITION SINCE NOVEMBER OF LAST YEAR SO A LITTLE BIT LESS THAN A YEAR NEXT

1:34:11

SLIDE PLEASE SO JUST SOME QUICK DEFINITIONS BECAUSE OF TO TALK ABOUT THE

1:34:18

TERMINOLOGY WE USE IN CALIFORNIA ABOUT THESE ISSUES SO PROBATE CONSERVATORSHIP IS LEGAL

1:34:24

PROCESS IN WHICH ONE PERSON KNOWN AS THE CONSERVATOR PETITIONS THE PROBATE COURT TO CARE FOR ANOTHER PERSON KNOWN AS THE

1:34:31

CONSERVATEE BECAUSE THEY CAN NO LONGER CARE FOR THEMSELVES AND OR MANAG THEIR OWN FINANCIAL AFFAIRS THE MOST COMMON

1:34:38

TYPE OF INDIVIDUAL IN A PROBATE CONSERVATORSHIP IS AN OLDER ADULT WITH DEMENTIA AND THIS IS THIS IS

1:34:45

DISTINCTLY DIFFERENT AND IS A DIFFERENT TYPE OF CONSERVATORSHIP FROM WHAT IS KNOWN AS LPS CONSERVATORSHIP ALSO KNOWN

1:34:52

AS LANTERMAN PETRIS SHORT (LPS) WHICH IS ANOTHER LEGAL PROCESS WHEN A PROBATE

1:34:57

COURT DETERMINES THAT AN INDIVIDUAL IS AN ABLE TO PROVIDE FOOD CLOTHING AND SHELTER FOR THEMSELVES DUE TO A MENTAL

1:35:03

HEALTH DISORDER SO I JUST WANTED TO SO WHEN YOU LOOK AT LIKE THE NATIONAL

1:35:09

CONVERSATION LIKE NATIONWIDE OUTSIDE OF CALIFORNIA YOU MIGHT HEAR THE TERM GUARDIANSHIP BUT IN CALIFORNIA

1:35:16

GUARDIANSHIP ACTUALLY REFERS TO MINORS FOR INDIVIDUALS UNDER THE AGE OF 18 SO

1:35:22

UNFORTUNATELY, YOU KNOW NATIONWIDE WE DON'T WE DON'T TALK ABOUT THESE ISSUES THE SAME WAY SO WHAT YOU MIGHT HEAR

1:35:28

AGAIN, HEAR ABOUT GUARDIANSHIP NATIONWIDE WE'RE TALKING ABOUT PROBATE

1:35:34

CONSERVATORSHIP WHEN IT COMES TO OLDER ADULTS WITH DEMENTIA OR LPS CONSERVATORSHIP FOR SOMEBODY WHO HAS A

1:35:41

MENTAL HEALTH DISORDER IT IS POSSIBLE FOR AN INDIVIDUAL TO HAVE BOTH APPR

1:35:46

PROBATE CONSERVATORSHIP AND LPS CONSERVATORSHIP IT DOES HAPPEN BUT THESE ARE TWO DISTINCT THINGS AND MY POSITION

1:35:54

ONLY FOCUSES ON PROBATE CONSERVATORSHIP SO TODAY I ONLY CAN ANSWER QUESTIONS RELATED TO PROBATE

1:36:00

CONSERVATORSHIP IT'S NOT WITHIN THE SCOPE OF MY OF MY DUTIES ABOUT LPS IF

1:36:06

YOU COULD NEXT SLIDE PLEASE SO A LITTLE BIT ABOUT THE PUBLIC

1:36:11

GUARDIAN SO THE PUBLIC GUARDIAN IS A COUNTY PROGRAM THAT CAN ADMINISTER A PROBATE CONSERVATORSHIP IF THERE ARE NO

1:36:17

FAMILY OR FRIENDS THAT ARE ABLE AND WILLING TO SERVE AS THE CONSERVATOR
THIS IS CONSIDERED AN OPTION OF LAST RESORT

1:36:23

AND IS ONLY PURSUED AFTER DUE DILIGENCE IS PERFORMED TO IDENTIFY LESS
RESTRICTIVE ALTERNATIVES SO IN MY ROLE

1:36:31

WHICH IS PRIMARILY A RESEARCH ROLE I I SERVE AS A SUBJECT MATTER EXPERT
FOR PROBATE CONSERVATORSHIP AND I SERVE AS A

1:36:37

LIAISON TO THE COUNTY PUBLIC GUARDIANS SO AGAIN THE PUBLIC GUARDIANS
ARE

1:36:42

COUNTY PROGRAMS THAT ADMINISTER PROBATE CONSERVATORSHIPS IF FRIENDS
AND FAMILY ARE UNABLE AND WILLING TO ACT NEXT SLIDE

1:36:50

PLEASE SO I WANTED TO GIVE SOME BRIEF INFORMATION ABOUT THE 2023 PUBLIC
1:36:57

GUARDIAN SURVEY SO I'VE BEEN IN MY ROLE A LITTLE BIT LESS THAN A YEAR AND
ONE OF MY PRIMARY GOALS IS TO COLLECT

1:37:04

INFORMATION ABOUT PROBATE CONSERVATORSHIP AND I'VE BEEN DOING THIS
THROUGH ADMINISTERING WHAT I'VE BEEN

1:37:09

CALLING THE 2023 PUBLIC GUARDIAN SURVEY SO I'M GOING TO GIVE A FEW DETAILS
AND FOCUS AREAS TODAY BUT THIS IS I

1:37:18

HAVE LIKE SORT OF A MOUNTAIN OF DATA THAT I STILL HAVE TO ANALYZE SO THIS
1:37:23

PRESENTATION WILL MORE GIVE YOU AN AREA OF LIKE SOME HIGH-LEVEL AREAS
THAT I'M FOCUSING ON BUT AGAIN THERE'S

1:37:31

AMOUNT OF DATA THAT I THAT I STILL NEED TO REVIEW SO THE 2023 PUBLIC
GUARDIAN

1:37:37

SURVEY IT STARTED WITH A SURVEY CONDUCTED THROUGH SURVEY MONKEY MAY
THROUGH JUNE OF THIS YEAR THIS YEAR

1:37:45

2023 AND AGAIN IT FOCUSED ON ONLY PROBATE CONSERVATORSHIP AS ADMINISTR
1:37:51

THROUGH THE PUBLIC GUARDIAN SO THERE ARE 58 COUNTIES IN CALIFORNIA 57
COUNTIES

1:37:57

COMPLETED THE SURVEY CONTRA COSTA COUNTY WAS THE ONLY COUNTY THAT
DIDN'T COMPLETE THE

1:38:03

SURVEY AND THEN OUT OF THE 50 OUT OF THE 58 COUNTIES ACTUALLY 57 DO HAVE AN

1:38:09

OFFICE OF THE PUBLIC GUARDIAN SAN BONITO COUNTY IS THE ONLY COUNTY THAT DOES NOT HAVE A PUBLIC GUARDIAN DEDICATED TOWARDS

1:38:16

PROBATE CONSERVATORSHIP I WANT TO GIVE A SHOUT OUT TO THE CALIFORNIA ASSOCIATION

1:38:22

OF PUBLIC ADMINISTRATOR'S PUBLIC GUARDIANS AND PUBLIC CONSERVATORS WHO PROVIDED THE

1:38:28

CONTACT INFORMATION FOR THE PUBLIC GUARDIAN SO THOSE OF YOU WHO HAVE ADMINISTERED A SURVEY KNOW THAT IN ORDER

1:38:34

TO ADMINISTER A SURVEY, YOU NEED PE YOU NEED TO KNOW THE APPROPRIATE CONTACT INFORMATION OF WHO TO SURVEY SO

1:38:40

THE CALIFORNIA STATE ASSOCIATION OF PUBLIC ADMINISTRATOR'S PUBLIC GUARDIANS AND PUBLIC CONSERVATORS HAS BEEN ABSOLUTELY INSTRENTAL IN HELPING ME

1:38:48

CONDUCT THE SURVEY NEXT SLIDE

1:38:54

PLEASE SO WHEN YOU'RE WHEN WE'RE LOOKING AT WHAT ARE THE LARGEST SOURCES OF REFERRALS TO THE PUBLIC GUARDIAN

1:39:01

STATEWIDE FOR PROBATE CONSERVATORSHIP I IDENTIFIED FOUR DIFFERENT AREAS THROUGH THE

1:39:08

SURVEY SO MOST REFERRALS THE NBER ONE REFERRAL SOURCE IS THROUGH ADULT PROTECTIVE SERVICES FOLLOWED BY THE

1:39:15

NBER TWO SOURCE IS THROUGH HOSPITALS AND BY HOSPITALS, I MEAN ACUTE CARE HOSPITALS AND EMERGENCY ROOMS NBER

1:39:21

THREE IS THROUGH SKILLED NURSING FACILITIES AND NBER FOUR IS THROUGH THE PROBATE COURT AND SO THIS IS LOOKING

1:39:27

STATEWIDE WITH ALLIT YOU KNOW THIS IS LOOKING STATEWIDE THIS IS NOT

1:39:32

BREAKING IT UP INTO LIKE EXTRA SMALL MEDI LARGE EXTRA LARGE WHERE THERE COULD BE SOME

1:39:39

DIFFERENCES AND FOLKS CAN FEEL FREE TO ASK QUESTIONS ABOUT THIS LIST DURING

1:39:45

THE COMMENT SECTION NEXT SLIDE PLEASE SO AS FAR AS FAR AS SURVEYING

1:39:52

WHAT ARE SOME DIFFICULTIES THE PUBLIC GUARDIANS FACING 96% OF PUBLIC GUARDIANS

1:39:58

EXPERIENCE DIFFICULTY FINDING A APPROPRIATE PLACEMENT FOR PROBATE CONSERVATEES AND PLACEMENT BY PLACEMENT

1:40:05

I MEAN WHERE THE WHERE THE CONSERVA OR CLIENT IS GOING TO LIVE YOU KNOW JUST

1:40:11

FINDING AN APPROPRIATE PLACE FOR THEM TO LIVE 89% EXPERIENCED DIFFICULTIES WITH FUNDING IN THEIR PROGRAM AND 66 PERED

1:40:20

SAID THEY HAD DIFFICULTIES WITH STAFFING NEXT SLIDE

1:40:25

PLEASE AND SO HERE ARE SOME MORE GRANULAR DETAILS THAT'LL BE AVAILABLE WHEN YOU LOOK AT THE SLIDES BUT SOME

1:40:32

SPECIFIC EXAMPLES ABOUT YOU KNOW ISSUES RELATED TO THE PLACEMENT OPTIONS IS THAT YOU KNOW IF A CLIENT HAS YOU

1:40:40

KNOW IF A CLIENT HAS BEHAVIORAL HEALTH ISSUES OR IF THEY HAVE A TRAATIC BRAIN INJURY OR IF THEY HAVE A YOU KNOW A

1:40:47

CRIMINAL HISTORY THOSE COULD THOSE FACTORS CAN MAKE THINGS HARDER TO PLACE

1:40:52

YOU KNOW FACILITIES THEY HAVE THE THEY CAN KIND OF REFUSE PEOPLE YOU

1:40:58

KNOW THEY DON'T HAVE TO TAKE SOMEBODY WHO'S DIFFICULT AND SO THE MORE SORT OF FACTORS IN PLACE CAN REALLY MAKE IT

1:41:06

HARD FOR SOMEBODY JUST TO HAVE A PLACE TO LIVE YOU KNOW RELATED TO LACK OF

1:41:12

PLACEMENT LIKE CONCERNS ABOUT LIKE THE LACK OF BED AVAILABILITY ESPECIALLY IN THE COUNTY NOT EVERY COUNTY HAS

1:41:21

YOU KNOW LOTS OF OPTIONS WHEN IT COMES TO THE TYPES OF FACILITY AND THE DIFFERENT LEVELS OF CARE AND SO THE

1:41:27

PUBLIC GUARDIAN WILL HAVE TO FREQUENTLY PLACE OUT OF COUNTY THERE'S YOU KNOW ISSUES WITH

1:41:33

THE LACK OF EMERGENCY PLACEMENT OPTIONS IF YOU NEED TO PLACE SOMEBODY RIGHT AWAY LIKE YOU KNOW LIMITED

1:41:40

AVAILABILITY CONCERNS WERE EXPRESSED ABOUT THE LACK OF ACCESS TO AFFORDABLE ASSISTED LIVING FACILITIES WHICH COULD

1:41:47

BE A LEVEL OF CARE THAT THE THAT COULD BE PROHIBITIVELY EXPENSIVE IF A CLIENT IS PRIVATE

1:41:53

PAY YOU KNOW CONCERNS ABOUT FACILITIES THAT DON'T OFFER DEMENTIA CARE AND AGAIN HAVING TO THE PUBLIC

1:41:59

GUARDIAN HAVING TO GO ALL OVER THE STATE IN ORDER TO FIND AN APPROPRIATE FACILITY SO AGAIN THIS WAS LIKE A HUGE ISSUE

1:42:06

STATEWIDE FEEL FREE TO ASK ANY QUESTIONS ABOUT THIS CATEGORY IN THE

1:42:13

QUESTIONS SO SOME OF THE OTHER AND YOU KNOW PLACEMENT IN PARTICULAR IS SOMETHING I'M LOOKING CLOSELY AT IN MY

1:42:19

ROLE JUST BECAUSE IT'S BEEN YOU KNOW EXPRESSED OVER AND OVER AGAIN AS A HUGE ISSUE YOU KNOW LACK OF FUNDING SO

1:42:27

CLIENTS WHO DON'T HAVE FINANCIAL RESOURCES TO PAY FOR THEIR LEVEL OF CARE

1:42:32

YOU KNOW IS A HUGE CONCERN YOU KNOW LACK OF STAFFING SO RECRUITING AND RETAINING QUALIFIED

1:42:39

PROFESSIONALS YOU KNOW HAS WAS EXPRESSED AS AN ISSUE AND AN INRE AN

1:42:45

INCREASE IN REFERRALS RESULTING IN HIGH CASE LOADS FOR THE PUBLIC GUARDIAN STAFF

1:42:52

YOU KNOW SOME OF THE OTHER CATEGORIES LIKE LACK OF SUPPORT IN PARTNERSHIPS SO

1:42:57

SOME OF THE PUBLIC GUARDIANS EXPRESS THEY FEEL A LACK OF SUPPORT FROM THEIR BOARD OF SUPERVISORS AND THEIR COUNTY

1:43:02

ADMINISTRATIVE OFFICER THAT THEY FACE DIFFICULTIES WITH BANKS AND FINANCIAL

1:43:08

INSTITUTIONS DIFFICULTY OBTAINING CAPACITY DECLARATIONS IN ORDER TO SET UP THE

1:43:14

CONSERVATORSHIP YOU KNOW DOCTORS WHO ARE UNWILLING TO TESTIFY IN COURT ABOUT THE CAPACITY DECLARATION ISSUES WITH COUNTY COUNCIL

1:43:22

STAFFING THAT YOU KNOW COUNTY COUNCIL WOULD BE INVOLVED IN SETTING UP THE

1:43:27

CONSERVATORSHIP ISSUES WITH THE PROBATE COURT HAVING A BACKLOG WHERE JUST TO GET SOMETHING ON CALENDAR CAN

1:43:34

TAKE CAN TAKE A WHILE IN SEVERAL COUNTIES AND ONE OF THE COUNTIES

1:43:40

EXPRESSED CONCERN THAT THERE WAS NO DIRECT GUIDANCE BY THE STATE ON POLICIES AND PROCEDURES SO THE PUBLIC

1:43:46

GUARDIAN IS COMPLETELY COUNTY RUN THE STATE HAS ABSOLUTELY NO INVOLVEMENT THE STATE HAS NO OVERSIGHT NO

1:43:53

INVOLVEMENT AND SO EACH COUNTY YEAH EACH COUNTY LIKE HAS THEIR OWN

1:44:00

PROGRAM AND HAS THEIR OWN POLICIES AND PROCEDURES AND THAT CAN LOOK COMPLET THAT CAN LOOK VERY DIFFERENT COUNTY TO

1:44:06

COUNTY LACK OF EDUCATION ABOUT WHAT THE PUBLIC GUARDIAN DOES AND SO WHAT

1:44:14

IS THE PUBLIC GUARDIAN DO YOU KNOW BEYOND LIKE YEAH LIKE WHAT IS THE

1:44:20

PUBLIC GUARDIAN DO AND WHAT ARE THEY CAPABLE OF AND WHAT CAN THEY NOT HELP WITH SO MORE EDUCATION NEEDED THERE

1:44:25

ABOUT JUST THE ROLE OF THE PUBLIC GUARDIAN AND WHAT SERVICES THEY CAN PROVIDE AND WHAT SERVICES THEY

1:44:30

AREN'T ABLE TO PROVIDE NEXT SLIDE

1:44:36

PLEASE SO I I CONDUCTED A SURVEY-ON-SURVEY MONKEY TO

1:44:42

COLLECT SOME INFORMATION FROM THE PUBLIC GUARDIANS AGAIN IN WHICH 57
OUT OF 58 COUNTIES PARTICIPATED AND AS A FOLLOWUP

1:44:49

TO THAT THE SURVEY MONKEY ASKED ARE YOU WILLING TO DO A FOLLOW-UP
INTERVIEW SO

1:44:54

OUT OF THOSE 57 COUNTIES I WAS ABLE TO CONDUCT A FOLLOW-UP INTERVIEW
WITH 53 OF THE COUNTIES AND THOSE WERE CONDUCTED

1:45:02

JULY THROUGH SEPTEMBER SO IT JUST CONCLUDED THE END OF LAST OF THE END
OF LAST MONTH AND THESE INTERVIEWS WERE

1:45:09

AN HOUR AND A HALF AN HOUR AND A HALF INTERVIEWS THAT KIND OF DID
ADDITIONAL

1:45:15

FOLLOWUP TO ASK ABOUT THE TYPES OF REFERRALS SO MORE INFORMATION
ABOUT THE

1:45:20

THE ADULT PROTECTIVE SERVICES REFERRALS AND THE HOSPITAL REFERRALS AND
SO AGAIN I HAVE I'M

1:45:28

SITTING ON LIKE SORT OF A MOUNTAIN OF DATA RIGHT NOW THAT I HAVE JUST
BEGUN

1:45:33

THE ANALYSIS SO THE RESULTS OF THESE INTERVIEWS WILL BE FORTHCOMING I'M
AT THE VERY EARLY STAGES RIGHT NOW

1:45:41

BUT I HAVE BEEN ABLE TO SORT OF COMPILE THIS DATA AND I'M EXCITED TO KIND
OF GO THROUGH IT AND YOU KNOW YEAH AND

1:45:51

I'M EXCITED TO GO THROUGH IT SO NEXT SLIDE

1:45:56

PLEASE SO I'M HAPPY TO ANSWER ANY QUESTIONS THAT ANYONE

1:46:05

HAS SEE A HAND UP ELLEN HAS A QUESTION REGINA HI IT'S SO EXCITING TO SEE

1:46:14

A LOT OF YOUR DATA REACH THE PUBLIC CONGRATULATIONS YOU'VE BEEN
WORKING HARD

1:46:20

THE ONE QUESTION I HAVE YOU MENTIONED FINANCIAL ISSUES FOR THE

1:46:25

CONSERVATIVES BUT WHAT ABOUT FOR THE PROGRAMS THEMSELVES THAT IS
COME UP RELATED TO HOW THE PROGRAMS ARE

1:46:32

FUNDED SOME OF THEM MAY RECEIVE ADDITIONAL MONEY FROM THE COUNTY OR
IT'S JUST FEE BASED OR DID WAS THAT A WAS

1:46:39

THAT AN ISSUE THAT AROSE YES THAT IS AN ISSUE THAT THAT

1:46:44

AROSE SO THE COUNTY SO THEY HAVE YOU KNOW EVERY SINGLE PUBLIC GUARDIAN

1:46:51

LITERALLY EVERY SINGLE ONE HAS EXPRESSED ISSUES ABOUT FUNDING FOR THEIR
PROGRAM ONE OF THE THINGS I LEARNED IN THE

1:46:57

INTERVIEW IS THAT BECAUSE MY YOU KNOW I'M IN A UNIQUE POSITION THAT MY
POSITION FOCUS IS ONLY ON PROBATE

1:47:04

CONSERVATORSHIP BUT IN THE VAST MAJORITY OF COUNTIES PROBATE
CONSERVATORSHIP IS

1:47:09

NOT DOESN'T HAVE LIKE A SEPARATE BUCKET YOU KNOW SO THE MAJORITY OF
PROGRAMS

1:47:15

THEY ABOUT 75% OF THE TIME THE PUBLIC GUARDIAN ALSO ADMINISTERS PS

1:47:20

CONSERVATORSHIP AND THEY ACT AND THEY HAVE THIS EXACT SAME BUDGET SO
WHEN I ASKED THE COUNTIES DURING THE INTERVIEW

1:47:27

CAN YOU PLEASE TELL ME WHAT YOUR PROBATE BUDGET IS THEY LITERALLY CAN'T
ANSWER THAT QUESTION BECAUSE IT'S A COMBINED

1:47:33

BUDGET THERE WAS ONLY A HANDFUL OF COUNTIES AND AGAIN I'M VERY AT THE
VERY BEGINNING OF THE DATA ANALYSIS SO I

1:47:38

CAN'T GIVE TOO MANY DETAILS BECAUSE I'M GOING THROUGH IT MYSELF BUT THAT
WAS

1:47:44

A THAT WAS DEFINITELY A FINDING IS THAT THE WAY IT'S KIND OF SET UP IS VERY

1:47:49

INTERMINGLED ESPECIALLY BETWEEN LPS CONSERVATORSHIP AND PROBATE
CONSERVATORSHIP BUT EVEN WITH THOSE

1:47:57

PROGRAMS WHO ALSO HAVE THE PUBLIC ADMINISTRATOR WHICH IS ABOUT 50% OF
THE TIME THE COUNTY BUDGET IS FOR PG AND

1:48:06

PC SO PUBLIC ADMINISTRATOR PUBLIC GUARDIAN PUBLIC CONSERVATOR SO THAT
KIND OF CREATES AN

1:48:13

INHERENT THAT THERE'S THREE DIFFERENT PROGRAMS THERE'S AT LEAST TWO
PERHAPS

1:48:18

THREE DIFFERENT PROGRAMS ARE ALL LIKE HAVING TO UTILIZE THE SAME AMOUNT
OF MONEY I ASKED ABOUT CONSERVATORSHIP

1:48:25

FEES AND YOU KNOW AND THE CONSERVATORSHIP FEE SCHEDULE BECAUSE THE
PUBLIC GUARDIAN IS ABLE TO COLLECT FEES

1:48:31

FOR ADMINISTERING THE CONSERVATORSHIP BUT ANY FEES THAT ARE COLLECTED
ARE ONLY TO OFFSET THE COUNTY

1:48:38

GENERAL FUND MONEY SO IT'S NOT LIKE YOU COLLECT CONSERVATORSHIP FEES
AND THAT GOES TOWARDS THE CONSERVATEES CARE IT'S

1:48:46

REALLY ONLY TO OFFSET MONEY FOR THE GENERAL

1:48:53

FUND BUT YEAH JUST TO UNDERSCORE ELLEN THAT WAS ACROSS THE BOARD LIKE
A HUGE ISSUE WHAT SURPRISED ME IS THAT THERE

1:49:01

WAS EVEN MORE CONCERNS ABOUT PLACEMENT THAN FUNDING FOR THE
PROGRAM WHICH KIND OF SHOWS

1:49:09

HOW DIRE THE NEED IS FOR PLACEMENT BUT ABSOLUTELY THE PUBLIC GUARDIANS
ARE STRUGGLING TO FUND THEIR

1:49:16

PROGRAMS AND THEN I HAVE WE HAVE ANOTHER QUESTION FROM SAYS ED JCC
PANELIST

1:49:29

LINK ASKED OKAY TO RENAME I DON'T KNOW WHO THAT IS JANIE WHITEFORD I'M

1:49:37

WITH SEA CALIFORNIA IHSS CONSER ALLIANCE SOMETIMES WE RUN INTO A

1:49:43

RELATIONSHIP BETWEEN A PROVIDER AND A CONSERVATOR ON IHSS AND THE
PROVIDER THE CONSERVATOR

1:49:51

IS IN THE GUARDIANSHIP PROGRAM BUT THE GUARDIAN IS WITH A PRIVATE
AGENCY WITH A

1:49:57

PRIVATE LAWYER HOW OFTEN DO THE COUNTIES ACTUALLY DO PLACEMENTS
OUTSIDE OF THE

1:50:04
GUARDIAN'S OFFICE INTO A PRIVATE ENTITY AND THAT YOU CAME ACROSS
1:50:11
THAT EXAMPLE IN CALIFORNIA Y YEAH OKAY I ACTUALLY SO
1:50:18
IN MY EXPERIENCE YOU KNOW INTERVIEWING THE PUBLIC GUARDIANS NOBODY
1:50:24
TOLD ME ABOUT I'M ACTUALLY UNAWARE OF THE OF THAT ARE YOU SURE THE
PUBLIC
1:50:30
GUARDIAN IS INVOLVED IN THAT AND IT'S NOT JUST A PRIVATE CONSERVATORSHIP
YOU KNOW NOW THAT YOU SAY THAT I'M NOT SURE
1:50:36
SO, IT MIGHT BE A PRIVATE CONSERVATORSHIP SO THAT WHEN IS THE SITUATION
WHEN THAT
1:50:42
WOULD OCCUR WHEN A WHEN A JUDGE GO THROUGH THAT PROCESS IS THAT
ADJUDICATED SO WHAT MIGHT HAPPEN IS LIKE
1:50:50
LET'S SAY THERE'S SOMEBODY SO THE PUBLIC GUARDIAN ONLY GETS INVOLVED AS
AN ABSOLUTE LAST RESORT SO THAT MEANS THAT
1:50:56
YOU KNOW FRIENDS OR FAMILY WOULD NEED TO BE SO TO KIND OF CIRCLE BACK
TO
1:51:02
SOME OTHER INFORMATION SO I FOUND THAT NBER ONE THE NBER ONE SOURCE OF
PROBATE CONSERVATORSHIP REFERRALS FOR
1:51:08
THE PUBLIC GUARDIAN COME THROUGH ADULT PROTECTIVE SERVICES SO BEFORE
THAT REFERRAL IS MADE EITHER FROM ADULT
1:51:14
PROTECTIVE SERVICES OR ANOTHER REFERRING PARTY THEY HAVE TO IT NEEDS TO
BE DETERMINED ARE THERE ANY FAMILY OR
1:51:20
FRIENDS AVAILABLE IF THEY ARE THEY WOULD SERVE AS THE CONSERVATOR
SOMETIMES IF SOMEBODY HAS
1:51:26
A VERY LARGE ESTATE THAT HAS HAVE COMPLICATED ASSETS A PRIVATE
CONSERVATOR
1:51:32
MIGHT BE HIRED TO ADMINISTER YOU KNOW THE CONSERVATORSHIP OF THE
STATE FOR
1:51:38

THE FINANCIAL RESOURCES THE PUBLIC GUARDIAN I MEAN THE JUDGE COULD
LET'S SAY YOU HAVE

1:51:46

TWO FAMILY MEMBERS WHO ARE SORT OF SQUABBLING AND THEY BOTH WANT TO
BE THE CONSERVATOR THE JUDGE HAS THE ABILITY TO

1:51:52

TO SAY THAT NEITHER ONE ARE APPROPRIATE AND TO APPOINT EITHER THE
PUBLIC GUARDIAN OR A PRIVATE

1:51:58

PROFESSIONAL FIDUCIARY BUT THERE'S

1:52:04

NEVER YEAH IN GENERAL THEY IT'S

1:52:09

PRETTY EITHER THE PUBLIC GUARDIAN HAS THE CASE OR A PRIVATE
PROFESSIONAL HAS

1:52:16

THE CASE OR A FAMILY MEMBER HAS THE CASE THERE'S NOT USUALLY MULTIPLE
PEOPLE INVOLVED AND THE PUBLIC GUARDIAN

1:52:22

ACTUALLY, EXPRESSED TO ME THAT THEY STRONGLY PREFER NOT TO SHARE THE
CONSERVATORSHIP WITH SOMEBODY ELSE

1:52:29

BECAUSE IT MAKES THINGS RATHER COMPLICATED SO I'M WONDERING WHETHER

1:52:35

IN THE CASE THAT YOU ARE REFERRING TO IF IT'S A PRIVATE WHAT'S CALLED A
PRIVATE

1:52:40

PROFESSIONAL FIDUCIARY WHO IS THE CONSERVATOR BUT FEEL FREE TO I SO I
DON'T PROVIDE

1:52:47

SO JUST AGAIN THE SCOPE OF MY ROLE I DON'T PROVIDE TECHNICAL ASSISTANCE
ON LIKE YOU KNOW LIKE YOU KNOW ANY YOU KNOW

1:52:56

CURRENT CONSERVATORSHIP OR TRYING TO TERMINATE A CONSERVATORSHIP OR
TO SET ONE UP BUT YOU KNOW I WOULD BE I

1:53:05

WOULD BE CURIOUS IF YOU KNOW IN THIS CASE IF I DON'T KNOW THE PUBLIC
GUARDIAN HAD CONSERVATORSHIP OF THE PERSON A

1:53:11

PRIVATE PROFESSIONAL HAD CONSERVATORSHIP OF THE STATE BUT I'M KIND I'M
KIND OF GUESSING THAT IT'S PROBABLY ONLY A

1:53:17

PRIVATE PROFESSIONAL IN THE PUBLIC GUARDIANS NOT INVOLVED SO WHAT
HAPPENS IF THE PUBLIC GUARDIAN OFFICE

1:53:25

DOESN'T HAVE THE BANDWIDTH TO TAKE CARE OF ALL THE PEOPLE THAT THAT ARE YOU KNOW

1:53:31

SENT TO THEM YOU KNOW THAT'S AN EXCELLENT QUESTION I THINK THAT KIND OF HIGHLIGHTS

1:53:37

LIKE SORT OF THE DIRE NEED YOU KNOW IS THAT IF THE PUBLIC GUARDIAN YOU KNOW DOESN'T HAVE YOU

1:53:46

KNOW AGAIN THE STATE HAS NO INVOLVEMENT RIGHT SO IF THE PUBLIC GUARDIAN ONLY HAS COUNTY GENERAL FUND AND THEY'RE

1:53:52

SHARING IT WITH POTENTIALLY LPS CONSERVATORSHIP AND PUBLIC ADMINISTRATOR THEY'RE GONNA HAVE A LIMITED

1:53:59

BUDGET SO YOU KNOW THIS KIND OF YOU'RE KIND OF HIGHLIGHTING YOU KNOW YOU

1:54:05

KNOW A REAL CRITICAL ISSUE HERE IS THAT THERE IS A CAPACITY ISSUE WHERE YOU KNOW IF THE CAPACITY OF REFERRALS IS MORE

1:54:12

THEN THE PUBLIC GUARDIAN CAN HANDLED AND THOSE PEOPLE ARE NOT BEING

1:54:18

SERVED THANK YOU YEAH ABSOLUTELY ANY OTHER QUESTIONS I THINK I

1:54:26

SAW HOWARD'S HAND UP

1:54:35

EARLIER ARE YOU STILL

1:54:40

ON SORRY HOWARD I DID SEE YOUR HAND IF YOU YOU'RE STILL

1:54:48

HERE LISA HI

1:54:57

LISA HI THERE ME AGAIN I JUST WANTED TO I DON'T HAVE A QUESTION I JUST WANTED

1:55:02

TO REALLY APPLAUD THE DEPARTMENT FOR DOING THIS WORK I THINK IT'S

1:55:07

ABSOLUTELY SHOCKING THAT IT'S TAKEN THIS LONG FOR US TO EVEN GET THIS VERY BASIC INFORMATION ABOUT PUBLIC GUARDIANSHIP

1:55:14

AND IT IS IT'S GOING TO BE SO VALUABLE TO ALL OF THE ALL OF THE GROUPS THAT

1:55:19

ARE LOOKING AT PROBATE CONSERVATORSHIP YOU KNOW WE'VE IT'S BEEN TOO
LONG THAT WE HAVEN'T HAD THIS
1:55:25
INFORMATION SO THANK YOU TO THE TO YOU REGINA AND ALSO TO THE TO THE
1:55:32
DEPARTMENT FOR REALLY MOVING US FORWARD THIS REALLY IS AN UNDERSERVED
1:55:40
POPULATION YEAH THANK YOU
1:55:48
LISA ANY OTHER QUESTIONS OR COMMENTS FROM THE
1:55:54
COMMITTEE GO AHEAD REGINA OH YEAH, I'M SEE I'M NOT SEEING ANY OTHER
HANDS
1:56:05
UP BERTHA IS ECHOING LISA'S COMMENT
1:56:10
AND YOUR UPDATE ON THE SURVEY RESULTS AND YOU'RE DOING PHENOMENAL
WORK REGINA SO THANK YOU SO MUCH FOR ALL THE WORK
1:56:17
THAT YOU'RE DOING FOR CONSERVATORSHIP ALICIA MORALES IS ECHOING THE
SENTIMENTS
1:56:23
AS WELL AND I JUST WANTED TO SAY IF YOU ARE
1:56:29
WITH AN ORGANIZATION THAT HAS AN INTEREST IN PROBATE CONSERVATORSHIP
AND WE HAVEN'T HAD A CHANCE TO HAVE A MEET AND GREET YET I'M HAPPY TO
SET UP A
1:56:37
MEET AND GREET SO YOU CAN I CAN GET TO KNOW ABOUT YOUR ORGANIZATION
AND YOUR INTEREST IN PROBATE
1:56:43
CONSERVATORSHIP AND YOU KNOW TELL YOU ABOUT TELL YOU ANY OTHER
QUESTIONS YOU HAVE ABOUT MY POSITION
1:56:59
AND WITH THAT I'LL TURN IT OVER TO CARROL HI
1:57:05
EVERYONE THIS IS THE TIME FOR PUBLIC COMMENT SO IF WE CAN GET THE PUBLIC
COMMENT SLIDE
1:57:16
[MUSIC] UP
1:57:23
SO THIS IS OUR PUBLIC COMMENT TIME WE WOULD IF
1:57:30
YOU WOULD LIKE TO MAKE A PUBLIC COMMENT AND YOU ARE A PARTICIPANT

1:57:36

PLEASE RAISE YOUR HAND USING THE ZOOM WEBINAR FUNCTIONS SO YOU

1:57:41

CAN RAISE YOUR HAND AND THEN WE WILL CALL ON YOU AND UNMUTE YOUR LINE
ATTENDEES JOINING BY PHONE PLEASE PRESS

1:57:49

STAR N ON YOUR DIAL PAD TO RAISE YOUR HAND AND WE'LL UNMUTE YOUR LINE
AND

1:57:55

OF COURSE, IF YOU WOULD LIKE TO SEND A WRITTEN COMMENT YOU MAY DO SO TO
OUR

1:58:01

ENGAGE EMAIL BOX WHICH IS ENGAGE E N G

1:58:08

AAGING AGING. CA.GOV SO I'M GOING TO GO OVER TO THE

1:58:17

ATTENDEES AND WE HAVE A HAND UP FROM HEATHER TAYLOR SO I'VE

1:58:22

UNMUTED YOUR LINE HEATHER IF YOU CAN GO AHEAD GIVE YOUR

1:58:29

COMMENT HI CAN YOU HEAR ME WE CAN THANK YOU GO AHEAD HI I AM A
PARAMEDIC IN SAN

1:58:35

DIEGO COUNTY I'VE REPORTED SEVERAL OF THE SKILLED NURSING

1:58:41

FACILITIES FOR NEGLECT ON PATIENTS

1:58:47

AND I AM ATTENDING THIS MEETING TODAY BECAUSE I'VE BEEN KIND OF GETTING

1:58:52

THE RUNAROUND FROM THE OMBUDSMAN, THEY'RE TELLING ME THAT I NEED TO
MAKE A

1:58:57

REPORT TO THE POLICE AND THEN THE POLICE TELL ME TO MAKE A REPORT TO APS
AND THEN THEY REFER THAT REPORT TO THE OMBUDSMAN

1:59:05

SO GOING BACK TO THE DIRECTOR OF APS AKILES HE WAS TALKING ABOUT NOT

1:59:12

ENOUGH CROSS REPORTING BEING DONE I WAS JUST WONDERING WHAT IS THE
MOST

1:59:17

EFFICIENT WAY FOR ME TO REPORT NEGLECT IN THESE NURSING FACILITIES AT
THIS TIME

1:59:22

BECAUSE IT DOESN'T SEEM TO BE WORKING AS FAR AS LIKE REPORTING TO APS
AND
1:59:27
THE EMB BUDSMAN AND THE POLICE DEPARTMENT REGINA I'D LIKE TO TAKE THAT
1:59:35
IF I MAY GO AHEAD LET ME YEAH THIS IS
1:59:41
BLANCA I WOULD WELCOME LEARNING WHAT AND I YOU CAN REACH OUT
1:59:49
TO ME DIRECTLY IN REGARD TO WHEN THERE IS NEGLECT THAT YOU OBSERVE IN A
1:59:56
SKILL NURSING FACILITY WE ARE THE POINT OF CONTACT AND WE SHOULD BE A
2:00:02
LONG-TERM CARE ON BUDSMAN SHOULD BE THE POINT OF CONTACT AND WE
WOULD CROSS REPORT IF NECESSARY TO APS SO I WOULD
2:00:10
NEED TO KNOW YOUR SPECIFIC CASE AND IF YOU ARE GETTING THE RUNAROUND I
WOULD
2:00:15
BE HAPPY TO HELP FACILITATE THAT YOU KNOW GETTING SOME IMMEDIATE
ACTION
2:00:22
ON THIS SOUNDS LIKE YOU YOU'RE FRUSTRATED AND I WANT TO MAKE SURE THAT
2:00:27
THAT YOU GET THE ATTENTION YOU NEED BUT ORDINARILY AND RULE OF YOU
KNOW RULE OF THB IS A NEGLECT OR ABUSE OCCURS
2:00:35
WITHIN A LONG-TERM CARE FACILITY SKILLED NURSING RCFB ASSISTED LIVING
THAT YOU WOULD CONTACT APS CERTAINLY IF THERE'S
2:00:43
AN IMMEDIATE SITUATION WHERE SOMEBODY IS SERIOUSLY HURT YOU WOULD
CONTACT
2:00:49
LAW ENFORCEMENT BUT YOU WOULD REPORT TO LONG-TERM CARE ON BUDSMAN
2:00:57
FIRST OKAY SO YOU'RE SAYING IN THE FUTURE IF I WITNESS ANY KIND OF NEGLECT
2:01:04
AND FOR EXAMPLE, THESE ARE PATIENTS WHERE I'M GOING TO PICK THEM UP AND
TRANSPORT THEM TO A HOSPITAL FOR AN
2:01:11
ACUTE MEDICAL NEED SO THEY'RE IN THE
2:01:17
EMERGENCY DEPARTMENT'S CARE WHEN I'M MAKING THIS REPORT, THEY'RE NOT
STILL AT THE FACILITY SO I DON'T KNOW WHAT

2:01:24

JURISDICTION HANDLES PATIENTS THAT ARE TAKEN OUT OF THE FACILITY AND PUT INTO THAT'S A THAT'S IMPORTANT

2:01:30

DETAIL BECAUSE ANYTHING CAN HAPPEN ONCE IN THEIR THEY ARE IN THE HOSPITAL SO WHAT I WOULD RECOMMEND

2:01:40

BECAUSE OF THE INDIVIDUAL IN THIS CASE, YOU ARE TRANSPORTING THEM AND THEY ARE IN

2:01:46

THE HOSPITAL WE DON'T HAVE JURISDICTION IN THE HOSPITAL AND THAT'S WHY THE

2:01:52

OMBUDSMAN WAS TELLING YOU THAT WE DON'T HAVE JURISDICTION SO WE CAN'T GO EVEN IN THERE AN INTERVIEW WE ALSO HAVE THE WE

2:02:00

ARE REQUIRED TO GET CONSENT FROM THE RESIDENT BEFORE WE OPEN AN

2:02:07

INVESTIGATION SO IT MAY BE MORE EFFICIENT TO HAVE APS DO THE

2:02:15

INVESTIGATION BUT YOU KNOW WE ALWAYS WORK WITH APS AND WE WILL DO

2:02:21

CROSS REPORTING OKAY SO I SHOULD ALWAYS REPORT

2:02:27

TO APS IN THESE SITUATIONS IS WHAT YOU'RE SAYING AND BECAUSE IT'S I WE DON'T BECAUSE THE STATE LONG-TERM

2:02:35

CARE OMBUDSMAN DOES NOT HAVE JURISDICTION THAT MEANS WE CAN NOT GO IN AND ASK THE RESIDENT CAN WE INVESTIGATE

2:02:43

THIS AND GET THEIR CONSENT WHICH IS ONE OF THE REQUIREMENTS BEFORE WE

2:02:49

EVEN OPEN A COMPLAINT OR AN INVESTIGATION WHEREAS APS ADULT

2:02:55

PROTECTIVE SERVICES DOES NOT HAVE THAT REQUIREMENT UNDER THEIR

2:03:01

REGULATIONS OKAY GREAT THANK YOU FOR YOUR CLARIFICATION I ABSOLUTELY THANKS FOR BRINGING THIS

2:03:08

UP THAT'S RIGHT LISA THIS REALLY SPEAK TO THE NEED FOR BETTER COORDINATION AMONG REPORTING

2:03:17

AND WE SHOULD STILL HAVE A CROSS REPORT FROM APS SO WHEN YOU CONTACT APS YOU CAN

2:03:25

LET THEM KNOW PLEASE YOU KNOW WE THEY SHOULD CROSS REPORT AND THEY USUALLY WILL SEND US THE S SO 341 EVEN THOUGH

2:03:32

THEY MAY BE THE LEAD IN THE INVESTIGATION AND THAT'S ONLY BECAUSE THE RESIDENT IS NOW IN THE

2:03:43

HOSPITAL THANK YOU BLANCA ANY MORE PUBLIC COMMENTS

2:03:49

IF YOU WANT TO USE YOUR ZOOM FUNCTIONS YOUR RAISED HAND, WE HAVE A RAISED

2:03:57

HAND HI THIS AKILES CERON I JUST WANTED TO ADD SOME COMMENTS TO THAT

2:04:04

QUESTION THAT WE JUST HEARD AND I THINK THIS EXAMPLE ILLUSTRATES SOME OF

2:04:10

THE PROBLEMS WE HAVE HAD WITH HAVING THE RIGHT AGENCIES INVOLVED AND HENCE

2:04:17

THE THOUGHT OF THE ONE OR REPORTING SO THAT AN INDIVIDUAL CAN REPORT ONCE AND

2:04:23

THE APPROPRIATE CROSS REPORTS WILL GO FOR EXAMPLE TO THE BUREAU OF MEDICAL

2:04:28

FRAUD ELDER ABUSE WHO CAN INVESTIGATE A LONG-TERM CARE FACILITY OR LICENSING AND

2:04:34

SO FORTH GIVEN THE ISSUES THAT WERE

2:04:39

JUST DISCUSSED WHERE IS THE PATIENT ARE THEY IN THE HOSPITAL ARE THEY GOING BACK WHERE DID THE ABUSE HAPPEN ONE

2:04:46

THING THAT IT IS IMPORTANT AND THIS IS MORE OF LOCAL ADVOCACY AND

2:04:52

EDUCATION WITH LOCAL LAW ENFORCEMENT AND ALSO CALLING THE

2:04:57

LOCAL APS TO REQUEST ASSISTANCE WITH SOME OF THESE ADVOCACY BECAUSE

2:05:04

LAW ENFORCEMENT CAN RECEIVE AND RESPOND TO REPORTS REGARDLESS OF WHETHER THE

2:05:11

PATIENT IS IN A LICENSE FACILITY OR THE HOSPITAL OR LIVING INDEPENDENTLY
AND IF THERE IS AN ISSUE

2:05:20

THAT IS CONCERNING THEY SHOULD TAKE A REPORT AND INITIATE AN
INVESTIGATION AND

2:05:27

INVOLVE THE OTHER PARTIES AS WELL SO I REALLY APPRECIATE THIS EXAMPLE

2:05:33

BECAUSE IT HAPPENS QUITE A BIT AND LIKE BLANCA MENTIONED IF THE RESIDENT

2:05:40

CANNOT CONSENT BUT THERE IS ABUSE AND NEGLECT THEN WHAT HAPPENS
CORRECT AND

2:05:47

ALSO, IF THERE IS GREAT INJURY SUBSTANTIAL RISK LAW ENFORCEMENT IS ALSO

2:05:54

EXPECTED TO COME IN AND INVESTIGATE THOSE REPORTS IS WITHIN

2:05:59

THEIR JURISDICTION SO WE HAVE A LONG WAY TO GO BUT IT BEGINS WITH THESE

2:06:06

CONVERSATIONS AT THE LOCAL LEVEL BECAUSE EVERY JURISDICTION MAY HAVE
VARIOUS LEVELS OF WORKING TOGETHER AND

2:06:16

SOMETIMES IT REALLY TAKES SP SPEAKING WITH THE MANAGERS OF THESE
AGENCIES OR

2:06:22

COMMANDERS OF LAW ENFORCEMENT WHO CAN TAKE APPROPRIATE STEPS TO
INVESTIGATE

2:06:28

THESE

2:06:33

REPORTS THANK YOU AKILES ANY OTHER PUBLIC

2:06:47

COMMENTS

2:07:03

HEY SUSAN, I DON'T SEE ANY MORE HANDS RAISED I THINK WE CAN CONCLUDE
PUBLIC

2:07:09

COMMENT PERIOD OF COURSE YOU CAN ALWAYS SEND YOUR WRITTEN COMMENTS
TO ENGAGE AT

2:07:16

A.C. SO NOW I AM GOING TO TURN IT OVER TO SUSAN DEMAROIS THANK

2:07:22

YOU ALL RIGHT THANK YOU SO MUCH CAROL AND EVERYBODY WHO CONTRIBUTED
TO TODAY'S

2:07:29

AGENDA THIS IS A MIRACLE TO BE AHEAD OF SCHEDULE SO I JUST WANT TO COMPLIMENT

2:07:34

COMPLIMENT EVERYONE FOR BEING SO WELL PREPARED AND SO SUCCINCT AND CLEARLY YOU COVERED EVERYTHING IN YOUR REMARKS

2:07:41

BECAUSE THERE WEREN'T A LOT OF QUESTIONS, I BELIEVE ERIC HAS IS ERIC STILL WITH

2:07:48

US I CAN THANK HIM IN HIS ABSENCE FOR HIS TIME AS OUR CO-CHAIR AND KNOW THAT HE

2:07:54

WILL CONTINUE HIS WORK ON THE MASTER PLAN FOR AGING IMPACT COMMITTEE DID JIM TREGGIARI

2:08:01

WANT TO MAKE ANY COMMENTS NOW THAT HE'S JOINED US BEFORE WE CLOSE OUT THE MEETING LET ME

2:08:11

NOT TO PUT HIM ON THE SPOT BUT IF SORRY FOR THE TECHNICAL GLITCHES

2:08:17

SORRY WAS IN ANOTHER MEETING REGARDING THE ACL PROPOSED REGULATIONS FOR ADULT PROTECTIVE

2:08:24

SERVICES SO THAT'S WHY I'M LATE BUT WELL YOU WORKED HARD TO GET HERE SO I WANT TO MAKE SURE YOU CAN MAKE SOME

2:08:29

REMARKS IF YOU IF YOU'D LIKE TO JIM NO JUST APPRECIATION FOR ALL OF THE LEADERSHIP IN THE SUB IN THE

2:08:37

SUBGROUPS AND WITH THE CHAIRS THAT REALLY IT FEELS LIKE WE'RE GAINING MOMENT AND I THINK THERE'S A LOT OF

2:08:43

EXCITING EFFORTS UNDERWAY AND A LOT OF EXCITING EFFORTS TO COME SO I THINK AS YOU'VE HEARD I'M REALLY

2:08:50

ENCOURAGED AND EXCITED BY ALL OF THE CONVERSATIONS THAT ARE HAPPENING WITH MANY OF THE DEPARTMENTS IN THE ROOM

2:08:56

AND I THINK IT'S A REAL STEP IN THE RIGHT DIRECTION TOWARDS YOU KNOW WHAT THE CASE EXAMPLE WE JUST TALKED ABOUT

2:09:01

REALLY BRINGS UP THAT COORDINATION THOSE TRANSITIONS AND MAKING SURE WE ARE DOING THAT IN A

2:09:08

THOUGHTFUL AND EFFECTIVE WAY BETWEEN PROGRAMS SO JUST LOTS OF GOOD STUFF HAPPENING AND I'M ALWAYS EXCITED TO BE

2:09:15

HERE BECAUSE IT REALLY DEMONSTRATES THE PROGRESS, WE'RE MAKING GREAT WE'RE GLAD YOU JOINED AND I THINK

2:09:22

TODAY WAS A CLEAR DEMONSTRATION OF THE PROGRESS AND WHEN I THINK OF THE OFFICE OF THE PATIENT REPRESENTATIVE

2:09:28

THAT'S ONLY BEEN IN EXISTENCE LESS THAN A YEAR AND REGINA'S WORK ALSO

2:09:34

YOU KNOW TO BE REPORTING OUT OUTCOMES AND DATA AND RESULTS AND YOU KNOW REALLY

2:09:40

BUILDING A FOUNDATION THAT TOGETHER WE CAN ALL WORK INSIDE AND OUTSIDE OF GOVERNMENT AND TOGETHER IN

2:09:47

COLLABORATION TO REALLY BUILD A BETTER SYSTEM FOR OLDER ADULTS PEOPLE WITH DISABILITIES WHO REALLY ARE COUNTING

2:09:53

ON US AND TO YOU KNOW REALLY BE THINKING IT CAME UP OVER AND OVER TODAY

2:09:59

TOO ABOUT THE EASE OF ACCESS AND STREAMLINING YOU KNOW ANYONE WHO

2:10:06

ENCOUNTERS OUR SYSTEM IS IN DIFFICULTY OR IN CRISIS AND SO WHAT WE

2:10:12

CAN ALL DO TOGETHER IN COLLABORATION AND IN PARTNERSHIP TO EASE THAT

2:10:17

DIFFICULT ULT JOURNEY WHETHER IT'S THE INDIVIDUAL WHO IS THE VICTIM OR THE

2:10:22

THE PROFESSIONAL WHO'S TRYING TO ASSIST SO I APPRECIATED THE PUBLIC COMMENT ALSO THAT CAME IN AND I'M JUST HEARTENED

2:10:29

THAT WE HAVE AN EMS PROVIDER WORKING IN OUR STATE WHO IS SO CONSCIENTIOUS THAT

2:10:34

SHE WOULD JOIN THIS MEETING TODAY TO BRING THAT PUBLIC COMMENT FORWARD SO

2:10:39

THANK YOU ALL VERY MUCH FOR YOUR TIME TODAY YOUR CONTRIBUTIONS TO THE MEETING

2:10:45

TO THE CDA STAFF WHO PULLED THIS ALL TOGETHER THANK YOU AND FOR WHAT YOU

2:10:50

DO EVERY DAY IN YOUR AS VOLUNTEERS OR IN YOUR PROFESSIONAL CAPACITIES

2:10:59

MOST OF ALL I THANK YOU FOR THAT THANK YOU FOR A GREAT MEETING AND WE'LL SEE YOU NEXT TIME BYE-

2:11:14

BYE